



## NOTICE TO RESIDENTS

### CHANGES TO TENANT CHARGES

Notice is hereby given to all residents of Tennessee Valley Housing Services concerning upcoming Changes to Tenant Charges. A copy is available for review at the Tennessee Valley Housing Services Office located at 600 Sulphur Springs Road, Morristown, TN. The information is also available on the TVHS website [www.tvhstn.org](http://www.tvhstn.org). All changes are highlighted in yellow in the document.

Written comments may be submitted to:

Jeff Green, Operations Director  
Tennessee Valley Housing Services  
Post Office Box 497  
Morristown, Tennessee 37815-0497  
jgreen@tvhstn.org

Written comments will be received through December 20, 2023.

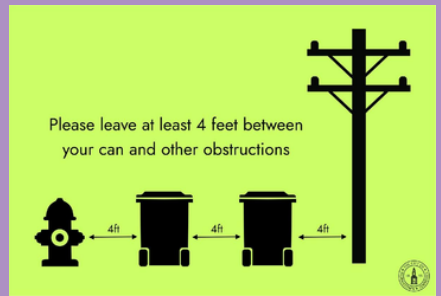


**11/20** Teens & Young Adults Book Club Ages 12-18




Next meeting at 1149 Kennedy Circle on Monday November 20th @ 3:30pm

## AUTOMATED GARBAGE PICK UP



# FOOD GIVEAWAY



## MORRISTOWN

Food truck delivery is held on the 3rd Monday of each month at **815 Tulip Street**  
Next delivery date: **November 20th @ noon**

## SNEEDVILLE

Food truck delivery is held on the 2nd Monday of each month  
Next delivery date: **Nov. 13th**  
**214 Hopkins Street @ 1:30 p.m.**

## WHITE PINE

Food giveaway will be held at the White Pine Community Room at **Apartment # 231**  
on **Thursday, November 21st @ noon**

## Womens Fellowship Group

This group is held on the 2nd Monday of each month  
**6:00-7:00pm**  
at the John R. Johnson Community Room on Tulip Street



## BINGO!

@ the Center

When: Friday, Nov. 17th  
12:00-1:00pm

Where: Community Resource Center  
1149 Kennedy Circle,  
Morristown, TN 37813



PRIZES | SNACKS

All Welcome!

“Wear gratitude like a cloak, and it will feed every corner of your life.”

-Rumi

Each month we chat with Officer Cobb and share his thoughts with you!

Q: November safety tips?

A: If you're traveling for Thanksgiving to visit family:

- Don't post your travel plans or photos on social media, letting people know you're away.
- Have all mail and deliveries stopped or picked up by a neighbor, friend or relative.
- Never leave a key hidden outside. Burglars know all the best hiding places.
- Secure all windows, including those upstairs, and reduce the chance of easy entry by cutting tree limbs away from second-story windows. Put away any ladders.
- Have a friend move your car occasionally if it's parked in the driveway.

And if you're cooking at home:

- Never leave the kitchen while cooking on the stovetop and avoid wearing loose-fitting clothing or long open sleeves, which can catch fire from a hot burner.
- Set a timer to keep track of your turkey or other food in the oven and check on it often. Always stay in your home when cooking.
- Keep things that can catch fire like oven mitts, wooden utensils, kitchen towels and food wrappers away from the stovetop and cooking area.

### OFFICER COBB

Liaison / Crime Prevention Officer  
Office Number: 423-587-0376



# WHAT IS CONSIDERED AN EMERGENCY WORK ORDER



- Refrigerator not working
- Outside door lock torn up
- Broken water lines on TVHS property.
- Gas leak at any appliance or meter.
- Fire in any building in the TVHS
- Range (only if entire range doesn't work)
- Commode stopped up and overflowing.
- Smoke alarm (going off, needs repair, loose or hanging)
- An elderly tenant is thought to be hurt or in difficulty.
- Heating system off (only if outside temperature is below 55 degrees F.)
- Give assistance to the Police Department in case of break in or emergency.
- Any electrical problem which causes a power failure or poses a threat to persons or property.
- Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

## **AFTER HOURS EMERGENCY NUMBER 423-273-2489**

Hearing impaired residents should call TN Relay Center at 711



### **FILTER CHANGES & SMOKE ALARMS**

TVHS staff will change filters each month. Filter changing will begin on the second Monday of each month and be completed by Friday of the same week. No personal items may be stored in the mechanical closets. During filter change, smoke alarms will be checked as well as the overall condition of units. Housekeeping and any lease violations will be noted.

## **PEST CONTROL**

All TVHS units will receive Pest Control treatments in the months of March & September.

These semi - annual treatments will begin on the second Monday of the month and be completed by Friday of the same week. No units will be excluded from the March & September treatment schedule.

### **Additional Pest Control Services will be on a call-in basis.**

Call-In treatments will begin on the second Monday of each month and completed by Friday of the same week. Call the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

**To schedule additional Pest Control at your unit, contact 423-586-5115 X 8010.**

## **TVHS TRASH TRUCK RUNS EVERY MONDAY**

This is a service provided by TVHS to help residents dispose of large items such as televisions, couches, washers & dryers, etc. **Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. TVHS will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up.** After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week.

Large items for TVHS pick-up should be placed at the curb from Sunday afternoon to **no later than 7 a.m. on Monday morning.** Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time **will result in a maintenance charge to your household.**

**IF LARGE ITEMS ARE PLACED AT OR NEAR YOUR UNIT AFTER THE DESIGNATED TIMES, YOU WILL BE CHARGED. IF A NEIGHBOR IS PLACING THINGS IN FRONT OF YOUR UNIT, CALL THE OFFICE AND FILL OUT A COMPLAINT FORM TO PREVENT BEING CHARGED.**

If a holiday falls on a Monday, the TVHS trash truck will run on Tuesday.

Tennessee Valley Housing Services does not furnish or repair the City provided trash cans. If you need a trash can, recycle bin or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.



## **TRESPASS LIST UPDATES**

can be viewed online at TVHSTN.org or at the Main Office - 600 Sulphur Springs Rd.



**Please remember all TVHS properties are smoke free!**

# FROM THE DESK OF THE EXECUTIVE DIRECTOR

NOVEMBER

2023



## DEAR FRIENDS,

As we enter November, the holiday season begins. Schedules become hectic and for many the stress level rises. Retail stores have begun to place their Christmas merchandise out earlier and earlier. Seems like just a few years ago, you didn't see Christmas merchandising until after Thanksgiving. Now, retailers are "selling" Christmas before Halloween. In all this consumerism, Thanksgiving can often seem forgotten. Many families now plan Thanksgiving meals around shopping plans and Black Friday. I think we can make the holidays a lot less stressful if we start by remembering why we celebrate this time of year and keeping that as our focus.

November also brings us Veterans Day. This holiday honors military veterans that sacrificed and contributed to our freedom by serving in the United States Armed Forces. To our veterans here at TVHS, THANK YOU! We want to make sure you know that your service and sacrifice is appreciated and we honor you on this day and every day.



## VETERANS DAY

HONORING ALL WHO SERVED

There are many different programs and opportunities available to veterans in our community. As a veteran, make sure you are utilizing all those resources available to you. If you have any questions or need assistance, please don't hesitate to contact our team at the Community Resource Center. Speaking of programs and opportunities, I'd like to thank everyone again for going the extra mile and decorating your porches for the holidays! It's encouraging to see everyone step up to really take care of their homes to create a more welcoming environment for our neighbors. Your effort doesn't go unnoticed!

As Thanksgiving and the holiday season approaches, I want to express my thanks to our community partners, staff, and YOU! We all play an important part in this community, and I'm thankful to be a part of it. Take some time this holiday season to tell someone you are thankful for them.

All my best,

*Sean Gilbert*