

August 2025

Community Newsletter



Make Your Voice Heard: Support Housing Programs

August is Advocacy Month, and just a few minutes of your time can help protect the critical funding that keeps vital housing programs running in our community. The National Association of Housing and Redevelopment Officials (NAHRO) has made it quick and easy to contact your representatives and advocate for continued support—no megaphone required. Every message makes a difference. If you feel inspired to join the effort, scan the QR code to take action and make your voice heard.



Lawn Maintenance

Keep yards free of trash, toys, and other items to allow mowers to complete their work. Store toys and miscellaneous items inside the apartment when not in use. Note that toys are not allowed to be stored on community playgrounds and may be removed. When grilling, ensure you're at least 25 feet away from the building to prevent damage from heat or flames. Always store grills properly on the front or back porch when not in use.

Reminder: Reporting Household Changes

All households are required to report any household changes in writing at the TVHS office within 14 days of the event. This includes, but is not limited to, income, assets, deductions, and household composition. Also remember, a person/persons cannot live at your unit without first being approved by the TVHS office. Failure to do so is a violation of your lease agreement.





TRESPASS LIST UPDATES

can be viewed online at TVHSTN.org or at the Main Office – 600 Sulphur Springs Rd.




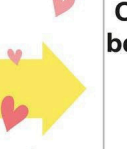
REMINDER

Please remember that no wipes of any kind—including baby wipes, disinfecting wipes, makeup wipes, and "flushable" wipes—should be flushed down the toilet. These products do not break down like toilet paper and can cause severe plumbing blockages, leading to costly repairs and potential damage to the building's plumbing system.

To help maintain a smooth and functioning sewer system, please dispose of all wipes in the trash. Your cooperation is greatly appreciated in keeping our community's plumbing in good condition.



15-Minute Deep Cleaning Ideas for August

S	M	T	W	T	F	S
27 	28	29 	30 	31 	1 Clean the baseboard in the living room.	2 Vacuum under the couch cushions and under the furniture.
3 Dust the ceiling fan blades.	4 Wipe down door handles and light switches.	5 Spot clean the walls in the living room.	6 Polish any wood furniture in the living room.	7 Wipe down window sills and tracks in the living room.	8 Fluff and rotate the cushions in the living room.	9 Dust behind the TV & entertainment center.
10 Clean upholstered furniture using a steam cleaner or fabric cleaner.	11 Clean inside the microwave.	12 Wipe down the kitchen cabinet doors.	13 Deep clean the kitchen sink and drain.	14 Clean the oven door glass.	15 Clean and organize the spice shelf.	16 Clean the dishwasher.
17 Deep clean the bed frame and headboard.	18 Spot clean the walls in the bedrooms.	19 Flip and rotate the mattress.	20 Vacuum the mattress and under the bed.	21 Wipe down window sills and tracks in the bedrooms.	22 Clean the nightstands.	23 Spot clean area rugs or carpets in the bedrooms.
24 Dust frames and artwork.	25 Clean the air vents.	26 Scrub the grout in the bathroom.	27 Deep clean the toilet base.	28 Scrub the shower head.	29 Run a cleaning cycle on the laundry machine.	30 Spot clean the front door. 31 Clean the doormats by the entryway.

For community safety concerns, please contact:
Officer Cobb
Liaison/Crime Prevention
Officer Office Number:
423-586-5115 ext.8017





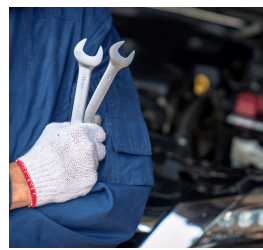
TVHS TRASH TRUCK RUNS every MONDAY

This is a service provided by TVHS to help residents dispose of large items such as televisions, couches, washers & dryers, etc. Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. TVHS will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up. After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week.

Large items for TVHS pick-up should be placed at the curb from Sunday afternoon to no later than 7 a.m. on Monday morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time will result in a maintenance charge to your household.

IF LARGE ITEMS ARE PLACED AT OR NEAR YOUR UNIT AFTER THE DESIGNATED TIMES, YOU WILL BE CHARGED. IF A NEIGHBOR IS PLACING THINGS IN FRONT OF YOUR UNIT, CALL THE OFFICE AND FILL OUT A COMPLAINT FORM TO PREVENT BEING CHARGED.

If a holiday falls on a Monday, the TVHS trash truck will run on Tuesday. Tennessee Valley Housing Services does not furnish or repair the City provided trash cans. If you need a trash can, recycle bin or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.



What is considered an emergency work order?

AFTER HOURS emergency number
423-273-2489

Hearing impaired residents should call
TN Relay Center at 711

- Refrigerator not working
- Outside door lock torn up
- Broken water lines on TVHS property.
- Gas leak at any appliance or meter.
- Fire in any building in the TVHS
- Range (only if entire range doesn't work)
- Commode stopped up and overflowing.
- Smoke alarm (going off, needs repair, loose or hanging)
- An elderly tenant is thought to be hurt or in difficulty.
- Heating system off (only if outside temperature is below 55 degrees F.)
- Give assistance to the Police Department in case of break in or emergency.
- Any electrical problem which causes a power failure or poses a threat to persons or property.
- Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

Pest Control

All TVHS units will receive Pest Control treatments in the months of March & September. These semi - annual treatments will begin on the second Monday of the month and be completed by Friday of the same week. No units will be excluded from the March & September treatment schedule.

Additional Pest Control Services will be on a call-in basis. Call-In treatments will begin on the second Monday of each month and completed by Friday of the same week. Call the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

To schedule additional Pest Control at your unit, contact 423-586-5115 X 8010.



Please remember all TVHS properties are smoke free!



FILTER CHANGES & SMOKE ALARMS

TVHS staff will change filters each month. Filter changing will begin on the second Monday of each month and be completed by Friday of the same week. No personal items may be stored in the mechanical closets. During filter change, smoke alarms will be checked as well as the overall condition of units. Housekeeping and any lease violations will be noted.

— *Insights, Updates & News* —

FROM THE DESK OF THE
EXECUTIVE DIRECTOR

— *August* 2025 —

Dear Friends,

As summer winds down and the school year begins, we want to take a moment to encourage and support our families and students. A new school year brings fresh opportunities, challenges, and exciting milestones. Whether you are sending a kindergartener off for the first time or helping a high school senior prepare for their final year, know that we are cheering for you every step of the way!

Here are a few helpful tips to set your children up for success:

- Ask specific questions about their day. Instead of “How was school?” try “What was your favorite part of math today?”
- Create a homework and reading routine. Dedicated time each evening helps develop strong study habits.
- Prioritize rest and nutrition. A good night’s sleep and a healthy breakfast make a big difference. (Hamblen County schools provide FREE breakfast for all students!)
- Stay connected with teachers. Partnering with your child’s educators helps everyone work toward the same goal: their success.

Remember, education is a family and community effort. In addition to supporting our younger learners, TVHS also offers programs to help adults further their education—like GED and computer classes—at no cost to our residents. We encourage you to take advantage of these resources and keep building toward your goals.

We look forward to another great year of growth, opportunity, and connection. As always, our team is here to support you.

All my best,

Sean Gilbert
Sean Gilbert

**“Education is for improving the lives of
others and for leaving your community
and world better than you found it.”**

– Marian Wright Edelman