



FY25 ANNUAL STRATEGIES

<p>Lakeway Regional Area's Premier Provider of Affordable Housing</p>	<ul style="list-style-type: none"> - Explore opportunities in surrounding areas - Enhance Industry Leadership and Involvement - Provide elevated customer service
<p>Increase Supply & Improve Quality of our Affordable Housing</p>	<ul style="list-style-type: none"> - Improve TVHS properties - Explore opportunities to improve TVHS affordable housing inventory - Improve recruitment & outreach efforts to attract quality landlords and applicants
<p>Achieve Long Term Financial Stability & Independence</p>	<ul style="list-style-type: none"> - Continue asset repositioning - Reduce annual operating expenses - Explore alternative income options - Increase net operating income (NOI)
<p>Strengthen Community Relations</p>	<ul style="list-style-type: none"> - Create better relationships with customers & partners -Expand Resident Services opportunities - Create & implement a marketing strategy
<p>Advance Workforce Development & Efficiency</p>	<ul style="list-style-type: none"> - Expand skills & knowledge base of staff - Expand teambuilding opportunities / skills & workshops - Foster a collaborative environment for new and existing employees - Enhance operational efficiency through technological advancement