

June 2024

Community Newsletter



We are thrilled to announce that one of our residents has won first place in the Elementary Category of TAHRA's 'What Home Means to Me' Poster Contest!



Community Roots

We warmly invite you to visit our Community Roots Garden! We welcome everyone interested in joining us to work on the garden. Our goal is to create a vibrant garden group and foster community growth together. Additionally, we encourage individuals needing to fulfill community service hours to participate. Let's come together and cultivate something beautiful!

TVHS Lease Updates

TVHS will update the lease effective July 1, 2024. The pending updates are available for review at the front desk of the TVHS office during regular business hours.

The office location is 600 Sulphur Springs Road Morristown, TN. Any inquiries may be made to Sherrie Samples, Public Housing Director, at (423) 586-5115 x 8003 or ssamples@tvhstn.org.





TRESPASS LIST UPDATES

can be viewed online at TVHSTN.org or at the
Main Office – 600 Sulphur Springs Rd.

Strong Families

STRONG Families NETN offers a comprehensive range of services aimed at empowering families within the community. These services include access to community resources, financial assistance programs, mentoring opportunities, training sessions, and much more. Enrollment in the program is straightforward, and the organization is committed to helping families strengthen their bonds and overcome challenges.

For more information about the program, contact Constance Hansen at 423-586-5115 ext.8026 or visit the Community Resource Center located at 1149 Kennedy Cr.



Using the One DHS Customer Portal

The One DHS Customer Portal is a self-service website that helps Tennessee Department of Human Services (TDHS) customers to connect to the following services from one convenient online location:

- Child Care Payment Assistance
- Child Support
- Families First (TANF)
- Supplemental Nutrition Assistance Program (SNAP)
- Disaster/Relief Assistance (D-SNAP, Emergency Cash Assistance, Pandemic-EBT, etc.)

The One DHS Customer Portal makes it easy to:

- Apply for benefits
- Upload, submit, and view documents related to services
- Update household and contact information
- Check your case status
- Review notifications about your case
- File Appeals
- Find answers to Frequently Asked Questions



Scan the QR Code above or access the portal when you visit:

<https://OneDHS.Tn.Gov>

If you previously created a username and password for the TDHS Relief Portals (Emergency Cash Assistance, D-SNAP, Pandemic Child Care Assistance and/or P-EBT Parent Portal), you may use your existing log in information to access services through the new Customer Portal. If you do not have an account, select "Create New Account" on the portal log in page. **You must use the portal for account management online for listed TDHS Services .**



For community safety concerns, please contact:

Officer Cobb

Liaison/Crime Prevention

Officer Office Number:

423-587-0376





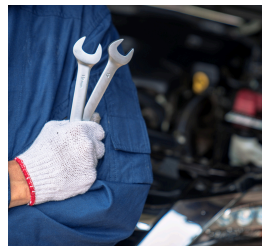
TVHS TRASH TRUCK RUNS every MONDAY

This is a service provided by TVHS to help residents dispose of large items such as televisions, couches, washers & dryers, etc. Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. TVHS will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up. After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week.

Large items for TVHS pick-up should be placed at the curb from Sunday afternoon to no later than 7 a.m. on Monday morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time will result in a maintenance charge to your household.

IF LARGE ITEMS ARE PLACED AT OR NEAR YOUR UNIT AFTER THE DESIGNATED TIMES, YOU WILL BE CHARGED. IF A NEIGHBOR IS PLACING THINGS IN FRONT OF YOUR UNIT, CALL THE OFFICE AND FILL OUT A COMPLAINT FORM TO PREVENT BEING CHARGED.

If a holiday falls on a Monday, the TVHS trash truck will run on Tuesday. Tennessee Valley Housing Services does not furnish or repair the City provided trash cans. If you need a trash can, recycle bin or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.



What is considered an emergency work order?

AFTER HOURS emergency number
423-273-2489

Hearing impaired residents should call
TN Relay Center at 711

- Refrigerator not working
- Outside door lock torn up
- Broken water lines on TVHS property.
- Gas leak at any appliance or meter.
- Fire in any building in the TVHS
- Range (only if entire range doesn't work)
- Commode stopped up and overflowing.
- Smoke alarm (going off, needs repair, loose or hanging)
- An elderly tenant is thought to be hurt or in difficulty.
- Heating system off (only if outside temperature is below 55 degrees F.)
- Give assistance to the Police Department in case of break in or emergency.
- Any electrical problem which causes a power failure or poses a threat to persons or property.
- Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

Pest Control

All TVHS units will receive Pest Control treatments in the months of March & September. These semi - annual treatments will begin on the second Monday of the month and be completed by Friday of the same week. No units will be excluded from the March & September treatment schedule.

Additional Pest Control Services will be on a call-in basis. Call-In treatments will begin on the second Monday of each month and completed by Friday of the same week. Call the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

To schedule additional Pest Control at your unit, contact 423-586-5115 X 8010.



Please remember all TVHS properties are smoke free!



FILTER CHANGES & SMOKE ALARMS

TVHS staff will change filters each month. Filter changing will begin on the second Monday of each month and be completed by Friday of the same week. No personal items may be stored in the mechanical closets. During filter change, smoke alarms will be checked as well as the overall condition of units. Housekeeping and any lease violations will be noted.



— *Insights, Updates & News* —

FROM THE DESK OF THE EXECUTIVE DIRECTOR

— *June* *2024* —

Dear Friends,



Happy Summer! I hope you each get the opportunity to get outside and enjoy the warm weather with friends and family. Enjoy the opportunity to get out and utilize the parks in Morristown. They offer recreational and social interaction where the kids can play in a supervised environment! Whether you want to spend time on the beautiful new equipment at Jolley Park, the Story Book trail at Civic Park, the waterpark at Fred Miller Park or the serenity of Fulton-Hill Park, get out and exercise and commune with nature.

The choices are endless.

I would also like to wish Happy Father's Day to all the Dads that make a difference in the lives of their children. Supporting and caring for a child is one of the most difficult jobs that any person can do, but it is also the most important. I hope you get to spend quality time with your children (maybe take them to one of the parks) and have a wonderful day!

Finally, please remember the Juneteenth Holiday. This holiday commemorates the end of slavery in the United States. If you get a chance, go out and celebrate the day on June 19 in downtown Morristown.

Have a Great Summer!!

All my best,
Sean Gilbert
Sean Gillbert

