

September 2026

Community Newsletter



Food Pantry Available

Our Community Resource Center Food Pantry at 1149 Kennedy Cir. is available for residents.

If you need a little extra help with groceries, please stop by! If you know a resident who could benefit, please help us spread the word. We're here to support our community!



Lawn Maintenance

Keep yards free of trash, toys, and other items to allow mowers to complete their work. Store toys and miscellaneous items inside the apartment when not in use. Note that toys are not allowed to be stored on community playgrounds and may be removed. When grilling, ensure you're at least 25 feet away from the building to prevent damage from heat or flames. Always store grills properly on the front or back porch when not in use.



Public Housing ACOP and HCV Admin Plan Changes

Tennessee Valley Housing Services is making changes to the Public Housing Admissions and Continued Occupancy Policy and the Admin Plan in compliance with the Housing Opportunity Through Modernization Act (HOTMA) as mandated by HUD. Changes will be effective January 1, 2027. All residents will be required to accept and sign the terms at their annual recertification.

Pending changes to the ACOP and Admin Plan are available for review at the front desk at the Tennessee Valley Housing Services main office. The office is located at 600 Sulphur Springs Road, Morristown, TN.

If you or anyone in your family is a person with disabilities, and you require a specific accommodation in order to fully utilize our programs and services, please contact the housing authority office.





Trespass List Updates

can be viewed online at TVHSTN.org or at the
Main Office - 600 Sulphur Springs Rd.

For community safety concerns, please contact: Officer Cobb
Liaison/Crime Prevention Officer Office Number:
423-586-5115 ext.8017



Ready by 6 Council Collaborative Programs

Family Resource Center

The Family Resource Center provides car seats, counseling, and early childhood support to help children and families reach their full potential.

To learn more scan QR code. >>

[readyby6.org/
family-resource-guide](http://readyby6.org/family-resource-guide)



Hamblen Resource Guide

The Hamblen Resource Guide provides an accessible website to search for resources and social services in Hamblen County.

To learn more scan QR code. >>

hamblenresourceguide.org



Ready by 6 - 2450 Old Highway 25E | Morristown, TN 37813

(423) 312-8661

readyby6.org | rb6.org



Please remember that no wipes of any kind—including baby wipes, disinfecting wipes, makeup wipes, and "flushable" wipes—should be flushed down the toilet. These products do not break down like toilet paper and can cause severe plumbing blockages, leading to costly repairs and potential damage to the building's plumbing system.

To help maintain a smooth and functioning sewer system, please dispose of all wipes in the trash. Your cooperation is greatly appreciated in keeping our community's plumbing in good condition.

TVHS TRASH TRUCK RUNS every MONDAY

This is a service provided by TVHS to help residents dispose of large items such as televisions, couches, washers & dryers, etc. Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. TVHS will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up. After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week.

Large items for TVHS pick-up should be placed at the curb from Sunday afternoon to no later than 7 a.m. on Monday morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time will result in a maintenance charge to your household.

IF LARGE ITEMS ARE PLACED AT OR NEAR YOUR UNIT AFTER THE DESIGNATED TIMES, YOU WILL BE CHARGED. IF A NEIGHBOR IS PLACING THINGS IN FRONT OF YOUR UNIT, CALL THE OFFICE AND FILL OUT A COMPLAINT FORM TO PREVENT BEING CHARGED.

If a holiday falls on a Monday, the TVHS trash truck will run on Tuesday.

Tennessee Valley Housing Services does not furnish or repair the City provided trash cans. If you need a trash can, recycle bin or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.

What Attracts Cockroaches in Your Home?

Ample of Moisture



The number one thing that attracts roaches to a home is an ample amount of moisture. It is one of the necessities for pests like cockroaches to thrive and survive.

Easy Access



Do you know that rats and cockroaches are masters when it comes to sneaking in a premise through a small opening or crack? So, if you are offering easy access to cockroaches, will they say no?

Dense Landscaping



Do you think cockroaches will enter directly your home? No, many times, they make an entry first in your dense garden because they get all they want there like water, shelter, and food.

Cockroach Prone Location



The second thing and the most common factor that may make your house more vulnerable to cockroach infestation despite you keeping it clean is its location.

Food Sources



Another main thing that attracts cockroaches to a home is food. When they find ample amounts of food sources at a place, these pests prefer hiding and staying there for an extended period.

Cluttered and Neglected Areas



Last and the most neglected reason for which cockroaches often infest a house is a neglected area or area with some clutter.

What is considered an emergency work order?

AFTER HOURS emergency number 423-273-2489

Hearing impaired residents should call TN Relay Center at 711

- Refrigerator not working
- Outside door lock torn up
- Broken water lines on TVHS property.
- Gas leak at any appliance or meter.
- Fire in any building in the TVHS
- Range (only if entire range doesn't work)
- Commode stopped up and overflowing.
- Smoke alarm (going off, needs repair, loose or hanging)
- An elderly tenant is thought to be hurt or in difficulty.
- Heating system off (only if outside temperature is below 55 degrees F.)
- Give assistance to the Police Department in case of break in or emergency.
- Any electrical problem which causes a power failure or poses a threat to persons or property.
- Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

Filter Changes & Smoke Alarms

TVHS staff will change filters each month. Filter changing will begin on the second Monday of each month and be completed by Friday of the same week. No personal items may be stored in the mechanical closets. During filter change, smoke alarms will be checked as well as the overall condition of units. Housekeeping and any lease violations will be noted.



Please remember all TVHS properties are smoke free!



Pest Control

All TVHS units will receive Pest Control treatments in the months of March & September. These semi - annual treatments will begin on the second Monday of the month and be completed by Friday of the same week. No units will be excluded from the March & September treatment schedule.

Additional Pest Control Services will be on a call-in basis.

Call-In treatments will begin on the second Monday of each month and completed by Friday of the same week. Call the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

To schedule additional Pest Control at your unit, contact 423-586-5115 X 8010.

— *Insights, Updates & News* —
**FROM THE DESK OF THE
EXECUTIVE DIRECTOR**

— *September*

2026 —



Dear Friends,

September always feels like the beginning of a new season. School is back in full swing, routines are settling in, and before we know it, cooler weather and fall will be here. There is also a lot happening here at Tennessee Valley Housing Services, and we are excited about what the months ahead will bring.

First, I want to extend a sincere thank you to everyone who attended our recent OneFiveNine Apartments Open House. The turnout was incredible, and we were so pleased to have the opportunity to show you what we have been working toward. We also appreciate everyone who has reached out with questions, shared feedback, or taken the time to learn more about the project. Your involvement and interest mean a great deal to us.

A project of this size does not happen because of one person or one organization. It takes an incredible amount of work and cooperation, and I want to recognize our staff, residents, community partners, board members, and everyone else who has played a role in helping us reach this point. We appreciate every single person who has helped make this possible, and we are looking forward to seeing all of that hard work begin to take shape.

As we prepare for the first phase of construction and upcoming relocations for some of you, now is also a great time to start thinking about items you may no longer need or want to move with you. Our Community Yard Sale Weekend over Labor Day weekend is the perfect opportunity to clear out some clutter, make a little extra money, and give those unwanted items a new home. Even if you are not part of the first phase of construction, it is a great excuse for a little end-of-summer cleanout!

Be sure to check the calendar included in this newsletter for the yard sale and other upcoming events, office closures, and opportunities to participate in your community. We have a busy fall ahead, and we hope to see you at some of the activities happening throughout TVHS. Thank you again for your continued patience, participation, and support. We are excited about what is ahead and look forward to moving into this next chapter together.

All my best,

Sean Gilbert

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