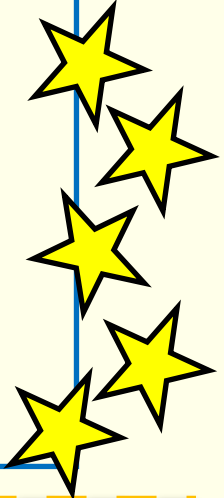


**COMMUNITY  
 NEWSLETTER**



**THIS COULD BE YOU  
 TVHS VOLUNTEER OF THE MONTH.**

- ★ AWARD & REWARD
- ★ Picture & Acknowledgments in TVHS' monthly newsletter & Citizen Tribune
- ★ Community Service credit
- ★ PRIDE & APPRECIATION



**PLEASE TAKE PRIDE IN  
 WHERE YOU LIVE.  
 SEE LITTER/TRASH,  
 PLEASE PICK IT UP!**



**LITTER CONTEST  
 COMING SOON!**

# New Employee Spotlight



MEET YOUR  
 NEW HOUSING  
 SPECIALIST

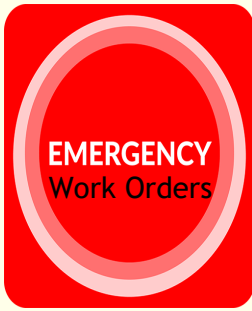
**Betty** ★  
**Hickman**



# Maintenance Emergency Work Orders

after hours emergency number 423-273-2489

If you are unsure if you have an emergency, please refer to the below information or your refrigerator magnet. Hearing impaired residents should call TN Relay Center at 1-800-848-0298



- Refrigerator not working
- 2. Outside door lock torn up
- Broken water lines on M.H.A. property.
- Gas leak at any appliance or meter.
- Fire in any building in the M.H.A.
- Range (only if entire range doesn't work)
- Commode stopped up and overflowing.
- Smoke alarm (going off, needs repair, loose or hanging)
- An elderly tenant is thought to be hurt or in difficulty.
- Heating system off (only if outside temperature is below 55 degrees F.)
- Give assistance to the Police Department in case of break in or emergency.
- Any electrical problem which causes a power failure or poses a threat to persons or property.
- Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

## FILTER CHANGE



## SMOKE ALARMS

MHA staff will change filters each month. Filter change will begin on the second Monday of each month and be completed by Friday of the same week. No items are to be stored in the Mechanical Closets. Residents will be charged for any damages resulting from non-compliance with this notice. *Remember Mechanical Closets cannot be used for storage!*

### Smoke Alarms will also be checked during filter change.

To avoid unnecessary charges, please make sure your smoke alarm is working. If there are any problems with your smoke alarm, please contact the office and place a work order.



## BED BUG

Bed Bug Treatments Is A Service That Is Provided by The Housing Authority at No Cost to Compliant Residents. If you get Bed Bugs, it is imperative that you completely follow, step by step instructions of the pest control providers prep list to begin the extermination process. MHA will continue to provide this service at no cost for residents who comply with the pest control provider's prep list. Lack of cooperation on the part of some residents has caused our pest control provider to request additional charges from MHA. We have negotiated with the pest control provider to hold these additional charges to a minimum. These charges are only what will be charged by the pest control provider. MHA will not add additional charges. **NON-COMPLIANCE FOR BED BUG TREATMENT: you will be charged at MHA's current pest control providers rate.**

## All MHA units will receive Pest Control treatments in the months of March & September.

These semi - annual treatments will begin on the second Monday of the month and be completed by Friday of the same week.

No units will be excluded from the March & September treatment schedule.

### Additional Pest Control Services will be on a CALL-IN basis.

Call-In treatments will begin on the second Monday of each month and completed by Friday of the same week. Call the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

To schedule additional Pest Control at your unit, contact 423-586-5115 X 8010.

**PLEASE NOTE: WE HAVE A NEW PEST CONTROL COMPANY!**



## MHA'S TRASH TRUCK RUNS EACH MONDAY

### MONDAY = TRASH TRUCK DAY



This is a service provided by MHA to help residents dispose of large items such as televisions, couches, washers & dryers, etc. Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. MHA will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up. After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week.

Large items for MHA pick-up should be placed at the curb from Sunday afternoon to no later than 7 a.m. on Monday morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time may result in a maintenance charge to your household. If a holiday falls on a Monday, the MHA trash truck will run on Tuesday.

Morristown Housing Authority does not furnish or repair the City provided trash cans. If you need a trash can or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.

Office Hours Monday- Thursday 9:00 am to 5:00 pm (closed for lunch 12:30pm -1:30 pm) Fridays 9:00am-11:00am



Brooks Jeffrey Marketing Beyond Scholarship Program

Deadline - May 30th Annually

\$500 per year for one year

Applicants must submit an online application, including an essay of

**WOMENS' ABC COUNSELING & BIBLE STUDY**

(2nd Monday monthly)

**MONDAY, APRIL 10th**

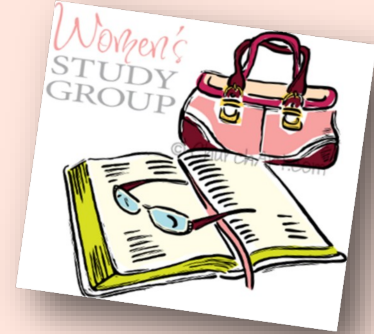
6:15PM—8PM

COMMUNITY ROOM on Tulip St.

**Please call to RSVP**

**(423) 200-5584**

RSVP not required but a great courtesy to the group leader.



There are several other scholarship opportunities available! Please reach out to our Resident Services staff for further assistance! 423-586-5115 ex 8026



**You're invited to play BINGO!**

**Thurs., APRIL 20th**

@ 1:00 pm Community Rm Tulip St.

**WHITE PINE BINGO**

**Thurs. APRIL 27th**

@ 2:00 pm

Please call to RSVP (423) 200-5584 OR (423) 586-5115

ext 8026 to RSVP

**RSVPs are appreciated to help plan for snacks/prizes**

*To ensure the safety of our staff & our customers, PLEASE notify the front office if someone in the household tests positive for COVID-19 or any illness.*

**THANK YOU!**

**\*\* FREE & LIFE SAVING \*\***

**FIRE SAFETY EDUCATION**

Volunteers with

Red Cross

will be door-to-door

**SATURDAY, APRIL 29th**

**1:00 PM to 4:00 PM**

**SNEEDVILLE TURNER**

**APARTMENTS**

*All training can be conducted on your front porch.*



**FREE GAS GIVEAWAY**

**1st COME, 1st SERVED**

**APRIL 4th, 2023**

**FOOD CITY (3 locations)**  
Jeff City, Mo East (Pals),  
Mo West (TCBY)

**SOUND THE ALARM**  
Save a Life

- Practice your 2-minute drill.
- Create an **escape plan**.
- Test your smoke alarms.



**DELIVERY 3RD  
MONDAY OF EACH  
MONTH AT  
KENNEDY CIRCLE. . .**

**1ST COME,  
1ST SERVED**

**\* WHILE SUPPLIES LASTS\***

# COMMODITIES DELIVERY SERVICE

## ATTN: COMMODITIES RECIPIENTS

MHA/TVHS currently provides a courtesy service to community members that are not able to pick up their commodities box from Central Services on their own.

Due to staffing changes, we need to recompile the list of residents that receive this service.

\*\*\*Please note that commodities delivery is only available to those that elderly/disabled and unable to get their box from Central Services.

Please call **423-200-5584** or **423-586-5115** ext. **8026** to get on this list or for help signing up for commodities.

—From the Executive Directors Desk—

Dear friends,

Spring is considered a time of new beginnings and new growth. It brings transformation and change which often inspires spring cleaning. Spring cleaning isn't just about sorting through things, and getting rid of clutter. It can also be about taking stock of who you are, and how others see you. It's a chance to redefine yourself, to change expectations, and to remember that it's never too late to recapture who you were, or aim for who you want to be. With that being said I want you to know that we have an amazing staff here to help you. There are so many opportunities to take advantage of that our Resident Services team has to offer. I urge everyone to read this newsletter in its entirety. Take note of our programs, classes and events that are available to you. Please reach out if we can help you in any way.

Enjoy the longer days and warmer weather!

All my best,

*Sean Gilbert*

Executive Director

“Clutter is not just the stuff on your floor. It's anything that stands between you & the life you want to be living.”

~ Peter Walsh

**Are you interested in volunteering?** We are working diligently to build a list of community members that would like to help out with events, commodities distribution, newsletter delivery & more! If you're interested in volunteering please call **423-586-5115** ex **8026** or email [shill@tvhstn.org](mailto:shill@tvhstn.org) with your contact information. **We can't wait to work with you!**

