

October 2024

Community Newsletter



www.tvhstn.org



At the 2024 NAHRO National Conference and Exhibition in Orlando, the Housing America Advisory Committee announced the 12 winners of the 2024-2025 "What Home Means to Me" Poster Contest.

Judged by a panel of housing leaders — Ashley Northcutt of Women's Affordable Housing Network, Emily Cadik of the Affordable Housing Tax Credit Coalition, and Lisa Lee of the National Public Housing Museum — the national poster contest is the culmination of numerous poster contests held by public housing authorities, states and regions all across the United States. Each of the eight NAHRO regions submits three posters (one from each age group) for consideration.

The 2024-25 grand prize winner is Adriana age 11, from Tennessee Valley Housing Services (Southeastern Region). Her poster, pictured above, will be featured on the 2025 What Home Means to Me calendar cover.

Rent Payment

We want to remind all residents that rent is due on the 1st of each month. To avoid any inconvenience, please ensure that your payment is made on or before this date. Remember, rent payments that are not received by the 5th will be considered late starting on the 6th of the month. Late payments will result in additional fees and may constitute a lease violation.





TRESPASS LIST UPDATES

can be viewed online at TVHSTN.org or at the
Main Office – 600 Sulphur Springs Rd.

Strong Families

STRONG Families NETN offers a comprehensive range of services aimed at empowering families within the community. These services include access to community resources, financial assistance programs, mentoring opportunities, training sessions, and much more. Enrollment in the program is straightforward, and the organization is committed to helping families strengthen their bonds and overcome challenges.

For more information about the program, contact Constance Hansen at 423-586-5115 ext.8026 or visit the Community Resource Center located at 1149 Kennedy Cr.



Get Ready for the Upcoming Remodel: Clean Up and Declutter

With the exciting remodeling project coming to our Morristown units, now is the perfect time to start preparing! We encourage all residents to declutter, donate, or throw away any unwanted items to make the process easier.

The TVHS Trash Truck runs every Monday to help with disposal, for more information, please check the next page.



Porch and Yard Guidelines

Please keep only permitted items on porches to maintain the appearance and safety of our community. Outdoor furniture, plants, and properly stored grills are allowed, but indoor furniture and excessive clutter are not permitted.

Make sure yards are free of trash and toys to allow mowers to do their work. Grills must be kept at least 25 feet from buildings when in use and stored properly when not in use. Toys and other items should be kept inside when not being used and are not allowed to be left on community playgrounds.



For community safety
concerns, please contact:

Officer Cobb

Liaison/Crime Prevention

Officer Office Number:

423-587-0376





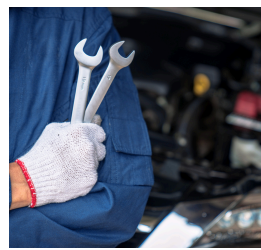
TVHS TRASH TRUCK RUNS every MONDAY

This is a service provided by TVHS to help residents dispose of large items such as televisions, couches, washers & dryers, etc. Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. TVHS will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up. After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week.

Large items for TVHS pick-up should be placed at the curb from Sunday afternoon to no later than 7 a.m. on Monday morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time will result in a maintenance charge to your household.

IF LARGE ITEMS ARE PLACED AT OR NEAR YOUR UNIT AFTER THE DESIGNATED TIMES, YOU WILL BE CHARGED. IF A NEIGHBOR IS PLACING THINGS IN FRONT OF YOUR UNIT, CALL THE OFFICE AND FILL OUT A COMPLAINT FORM TO PREVENT BEING CHARGED.

If a holiday falls on a Monday, the TVHS trash truck will run on Tuesday. Tennessee Valley Housing Services does not furnish or repair the City provided trash cans. If you need a trash can, recycle bin or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.



What is considered an emergency work order?

AFTER HOURS emergency number
423-273-2489

Hearing impaired residents should call
TN Relay Center at 711

- Refrigerator not working
- Outside door lock torn up
- Broken water lines on TVHS property.
- Gas leak at any appliance or meter.
- Fire in any building in the TVHS
- Range (only if entire range doesn't work)
- Commode stopped up and overflowing.
- Smoke alarm (going off, needs repair, loose or hanging)
- An elderly tenant is thought to be hurt or in difficulty.
- Heating system off (only if outside temperature is below 55 degrees F.)
- Give assistance to the Police Department in case of break in or emergency.
- Any electrical problem which causes a power failure or poses a threat to persons or property.
- Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

Pest Control

All TVHS units will receive Pest Control treatments in the months of March & September. These semi - annual treatments will begin on the second Monday of the month and be completed by Friday of the same week. No units will be excluded from the March & September treatment schedule.

Additional Pest Control Services will be on a call-in basis. Call-In treatments will begin on the second Monday of each month and completed by Friday of the same week. Call the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

To schedule additional Pest Control at your unit, contact 423-586-5115 X 8010.



Please remember all TVHS properties are smoke free!



FILTER CHANGES & SMOKE ALARMS

TVHS staff will change filters each month. Filter changing will begin on the second Monday of each month and be completed by Friday of the same week. No personal items may be stored in the mechanical closets. During filter change, smoke alarms will be checked as well as the overall condition of units. Housekeeping and any lease violations will be noted.

— *Insights, Updates & News* —

FROM THE DESK OF THE EXECUTIVE DIRECTOR

— *October* — *2024* —



Dear Friends,

In response to the murder of DEA Agent Enrique (Kiki) Camarena, angered parents and youth in communities across the country began wearing Red Ribbons in the 1980's as a symbol of their commitment to raise awareness of the killing and destruction caused by drugs in America. This year Red Ribbon Week is October 23rd – 31st. Show your support by wearing red ribbons and talking to your children about drug prevention. Children of parents who talk to their teens regularly about drugs are 42% less likely to use drugs than those who don't. Everyone loves a good scare on Halloween, but not when it comes to child safety. There are several easy and effective behaviors that parents can share with kids to help reduce their risk of injury. We want our children to be safe and have as much fun as possible; here are just a few things to keep in mind:

- Always walk on sidewalks or paths. If there are no sidewalks, walk facing traffic as far to the left as possible.
- Children should walk on direct routes with the fewest street crossings. Look left, right and left again when crossing and keep looking as you cross.
- Trick or Treat with an Adult - Children under the age of 12 should not be alone at night without adult supervision. If kids are mature enough to be without supervision, remind them to stick to familiar areas that are well lit and trick-or-treat in groups.
- Have kids carry glow sticks or flashlights to help them be seen by drivers.
- If you're driving on Halloween, drive extra safely! Slow down and be especially alert in residential neighborhoods. Children are excited on Halloween and may move in unpredictable ways.

I would also like to take this opportunity to invite you to our Community Resource Fair on October 17th. We have so many fun things planned for us to enjoy together as a community, as well as providing an ample amount of information, resources & giveaways from our partners. I hear we'll have tons of games for the kids, a hot chocolate station, pumpkin painting and we'll be hosting the ribbon cutting for our new playground! I look forward to seeing you there!

October is going to be a busy month, so take time to enjoy the fall weather and have a fun and safe Halloween!

All my best,
Sean Gilbert
Sean Gilbert

