

# Morristown Housing Authority Neighborhood News

COMPUTER LEARNING CENTER 1149 KENNEDY CIRLCE



Dear friends,

The first day of spring is Sunday, March 20th! For some, spring is a time of renewal. Flowers come back to life after a cold winter, the grass is greener, and colors seem brighter. Seeing this inspires many to start spring cleaning! If spring is a time when you clean out and spruce up, please get your old items to the curb for pickup and make sure the area around your unit remains clean and tidy. Remember that our maintenance crew will only pick-up items on Monday's. Don't be discouraged to clean up; however, if trash or other large items are found on the curbside on any other day throughout the week, charges will apply. While our crews will pick up large items around the property every week, each resident is responsible for trash around their unit, both in the front and back. Please take pride in your neighborhood and help us to keep it clean.

Once the weather is warmer, I hope you will take the opportunity to get outside for fresh air and some exercise. Arrange some time with friends, neighbors and children to walk to our downtown area in Morristown or one of our local parks. Civic Park, Fred Miller Park and the Dr. Martin Luther King Jr. Park are all within walking distance to many of us. Our White Pine community is in close proximity to the local park and Sneedville has playground equipment, giving our kids a nice place to gather and play. In the coming month, I hope to see everyone out enjoying the warmer weather and creating new memories with your families.

Wishing you and yours a happy spring!

All my best,

*Sean Gilbert*

Executive Director



## From the Desk of Jeff Green—Operations Director



### Maintenance After Hours Emergency Number 423-273-2489

If you are unsure if you have an Emergency please refer to your "Emergency Calls" on this paper of refrigerator magnet.

Hearing impaired residents, should call TN Relay Center at 1-800-848-0298

Office Hours **Monday- Thursday 9:00 am to 6:00 pm** **CLOSED Fridays**  
(closed for lunch 12:30pm -1:30 pm)



**Effective February 2021 Pest Control Procedure Update** All MHA units will receive Pest Control treatments in the months of March and September. The semi – annual treatments will begin on the second week of the month and continue until all MHA units receive Pest Control Treatments. No units will be excluded from the March and September treatment schedule. Additional Pest Control Services will be on a call-in basis. To schedule additional Pest Control at your unit, please contact the MHA office at 423-586-5115 extension 8010. Call in treatments will begin on the second Tuesday of each month until complete. You must contact the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

## Emergency Work Order Calls

**MHA maintenance will only be addressing Emergency Work Orders. This is due to the increase of COVID-19 cases in our area. This will be in effect until further notice.**

1. Roof Leaking
2. Refrigerator not working
3. Outside door lock torn up
4. Broken water lines on M.H.A. property.
5. Gas leak at any appliance or meter.
6. Fire in any building in the M.H.A.
7. Range (only if entire range doesn't work)
8. Commode stopped up and overflowing.
9. An elderly tenant is thought to be hurt or in difficulty.
10. Smoke alarm (alarm going off, needs repaired, lose or hanging).
11. Heating system off (only if outside temperature is below 55 degrees F.)
12. Give assistance to the Police Department in case of break in or emergency.
13. Any electrical problem which causes a power failure or poses a threat to persons or property.
14. Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

**HVAC Filter Changing** Beginning August 2021, the HVAC filter change protocol will change. MHA staff will change filters bi-monthly. Filter change begins the second Tuesday of January, March, May, July, September, and November until completed. Additional filters will be left for residents to change on the alternate months. No items may be stored in the Mechanical Closets. Residents will be charged for any damages resulting from non-compliance with this notice. Thank you for your assistance! Remember Mechanical Closets cannot be used for storage! Revised 8/2/21

### **Bed Bug Treatments Is A Service That Is Provided by The Housing Authority at No Cost to Compliant Residents**

If you get Bed Bugs, it is imperative that you completely follow, step by step instructions of the pest control providers prep list to begin the extermination process. MHA will continue to provide this service at no cost for residents who comply with the pest control provider's prep list. Lack of cooperation on the part of some residents has caused our pest control provider to request additional charges from MHA. We have negotiated with the pest control provider to hold these additional charges to a minimum. These charges are only what will be charged by the pest control provider. MHA will not add additional charges **NON-COMPLIANCE FOR BED BUG TREATMENT Charges will be rated MHA's current pest control providers charges**

**Trash Notice to Residents** Morristown Housing Authority's trash truck runs each Monday. This is a service provided by MHA to help residents dispose of large items such as televisions, couches, washers & dryers, etc. Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. MHA will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up. After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week.

Large items for MHA pick-up should be placed at the curb from Sunday afternoon to no later than 7 a.m. on Monday morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time may result in a maintenance charge to your household. If a holiday falls on a Monday, the MHA trash truck will run on Tuesday.

Morristown Housing Authority does not furnish or repair the City provided trash cans. If you need a trash can or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.

# Pest Control

**ALL MHA units will receive Pest Control this month!**  
**Services start Tuesday, March 8th, 2022.**



**GET ON Bus #50**

For the Computer Learning Center's

*After School Program*

**Monday - Thursday 3:00pm to 5:00pm**

Bus # 50 is for youth attending Lincoln Heights Elementary School and Lincoln Heights Middle School.

All children 6 and up are welcome to join. Call 423-273-9082 for more information

## Self-Sufficiency services offered

- ✓ HiSet , College or Trade School referral & Application
- ✓ Employment referrals
- ✓ Resume` assistance
- ✓ Offer "Work Experience for Adults 18-24 y/o
- ✓ Health Insurance application Assistance
- ✓ Offer Financial Classes
- ✓ Home Ownership referrals
- ✓ Help with household items
- ✓ Child care referrals
- ✓ After School Programming
- ✓ Parenting Class referral
- ✓ Referrals for Elderly & disabled to gain employment.
- ✓ Community Cares program for the Elderly & disabled
- ✓ Pantry & Commodity Deliveries
- ✓ LIHEAP application assistance
- ✓ Event Coordination for MHA Customers
- ✓ Assistance for Elderly & Disabled Residents
- ✓ Community Service Hours
- ✓ Help Residents apply for THDA Rent Relief

For more information, call (423)586—5115 ext. 8026

*You're  
invited to*

## **BUCKETS & SUDS**

4-week Cleaning Class

Wednesday March 9th 12:00pm-2:00pm

Wednesday March 16th 12:00pm -2:00pm

Wednesday March 23rd 12:00pm-2:00pm

Wednesday March 30st 12:00pm-2:00pm

**Computer Learning Center**  
**1149 Kennedy Circle**

Participants most attend all 4 classes to receive a Bucket & Suds Gift Basket and Certificate of Completion.



# March 2022

Sun	Mon	Tue	Wed	Thu	Fri	Sat
<i>Happy Birthday to everyone in the month of March!</i>		1 Rent Due	2	3 CLC Reading Program 4pm	4	5
6 Rent Late	7	8	9 Bucket & Suds	10 11 Pizza for Youth @ CLC	11	12
13	14	15	16 Bucket & Suds	17 CLC Reading Program 4pm St Patrick Day!	18	19
20	21 Food Truck 2pm	22	23 Bucket & Suds	24 Pizza for Youth @ CLC	25	26
27	28	29	30 Bucket & Suds	31		

## MHA may designate parking spaces.



In MHA developments where there are parking lots, the housing authority may designate allowable uses for parking spaces by marking and/or signs. Designations may include, but are not limited to, Resident Parking, Visitor Parking, MHA Staff Parking, Handicap Parking, No Parking, etc. Any space not otherwise marked is hereby designated for Resident Parking only.