Community Newsletter



www.tvhstn.org



Fall Cleaning Schedule Monday - change out sheets & towels Tuesday - vaccum the house Wednesday - dusting & tidy shelves Thursday - sweep & mop Friday - trash out, clean bathrooms Saturday - alternate a major chore Sunday - free day Daily - Laundry, dishes, pick up toys and clutter

Fall Cleaning Tips

Holiday Hope Fund Food Box Sign-Ups

Elderly and disabled residents are invited to register for a Holiday Hope Fund Food Box.

Sign-up dates: October 27th - November 6th

To register, please call Constance Hansen at 423-586-5115 ext. 8026.





TRESPASS LIST UPDATES

can be viewed online at TVHSTN.org or at the Main Office - 600 Sulphur Springs Rd.

REMINDER

Please remember that no wipes of any kindincluding baby wipes, disinfecting wipes, makeup wipes, and "flushable" wipes-should be flushed down the toilet. These products do not break down like toilet paper and can cause severe plumbing blockages, leading to costly repairs and potential damage to the building's plumbing system.

To help maintain a smooth and functioning sewer system, please dispose of all wipes in the trash. Your cooperation is greatly appreciated in keeping our community's plumbing in good condition.



MORRISTOWN-HAMBLEN CENTRAL SERVICES, INC.



Hamblen County continues to ensure all of its seniors, children, and families are remembered during the Holiday season. Please, sign up for Holiday Hope Fund if you reside in Hamblen County and anticipate needing help during the Christmas season.

All eligible households will receive a Christmas Food Box.

Households with children ages 1-13 will tell "Santa's Helpers" a holiday wish for each child. These requests will be represented on "angel trees" at sponsored locations throughout the community.

SIGN UP DATES

Oct 30 & 31 (9AM- 4PM) Nov 6 & 7 (9AM - 4PM) Nov 8 (8AM - 12PM)

ALL SIGN UPS

Located at Central Services, Inc.

Changing Times Thrift Store

In order to sign up please bring Proof of Hamblen County Address (Current Utility Bill or Rent Receipt), Proof of Income for everyone in the household, and Social Security Cards for everyone in the household.



For community safety concerns, please contact:
Officer Cobb
Liaison/Crime Prevention
Officer Office Number:

423-586-5115 ext.8017





TVHS TRASH TRUCK RUNS every MONDAY

This is a service provided by TVHS to help residents dispose of large items such as televisions, couches, washers & dryers, etc. Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. TVHS will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up. After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week

Large items for TVHS pick-up should be placed at the curb from Sunday afternoon to no later than 7 a.m. on Monday morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time will result in a maintenance charge to your household.

IF LARGE ITEMS ARE PLACED AT OR NEAR YOUR UNIT AFTER THE DESIGNATED TIMES, YOU WILL BE CHARGED. IF A NEIGHBOR IS PLACING THINGS IN FRONT OF YOUR UNIT, CALL THE OFFICE AND FILL OUT A COMPLAINT FORM TO PREVENT BEING CHARGED.

If a holiday falls on a Monday, the TVHS trash truck will run on Tuesday. Tennessee Valley Housing Services does not furnish or repair the City provided trash cans. If you need a trash can, recycle bin or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658



What is considered an emergency work order?

<u>AFTER HOURS</u> emergency number 423-273-2489

Hearing impaired residents should call TN Relay Center at 711

- Refrigerator not working
- Outside door lock torn up
- Broken water lines on TVHS property.
- Gas leak at any appliance or meter.
- Fire in any building in the TVHS
- Range (only if entire range doesn't work)
- Commode stopped up and overflowing.
- Smoke alarm (going off, needs repair, loose or hanging
- An elderly tenant is thought to be hurt or in difficulty.
- Heating system off (only if outside temperature is below 55 degrees F.)
- Give assistance to the Police Department in case of break in or emergency.
- Any electrical problem which causes a power failure or poses a threat to persons or property.
- Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

Pest Control

All TVHS units will receive Pest Control treatments in the months of March & September. These semi - annual treatments will begin on the second Monday of the month and be completed by Friday of the same week. No units will be excluded from the March & September treatment schedule.



Additional Pest Control Services will be on a call-in basis. Call-In treatments will begin on the second Monday of each month and completed by Friday of the same week. Call the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

To schedule additional Pest Control at your unit, contact 423-586-5115 X 8010.



Please remember all TVHS properties are smoke free!



FILTER CHANGES & SMOKE ALARMS

TVHS staff will change filters each month. Filter changing will begin on the second Monday of each month and be completed by Friday of the same week. No personal items may be stored in the mechanical closets. During filter change, smoke alarms will be checked as well as the overall condition of units. Housekeeping and any lease violations will be noted.



Insights, Updates & News

FROM THE DESK OF THE EXECUTIVE DIRECTOR

October

2025



Dear Friends,

In response to the murder of DEA Agent Enrique "Kiki" Camarena in the 1980s, parents and youth across America began wearing red ribbons as a visible commitment to raising awareness about the dangers of drug use. Today, Red Ribbon Week remains the nation's largest drug-prevention campaign. This year, from October 23rd–31st, we encourage you to show support by wearing red ribbons and having open conversations with your children about making safe, healthy choices. Research shows that children of parents who talk to their teens regularly about drugs are 42% less likely to use them.

October is a season of pumpkins, costumes, and spooky fun—but safety is always our top priority. As your family prepares for Halloween, here are a few tips to keep the night both safe and memorable:

- Stick to sidewalks and paths. If there are no sidewalks, walk facing traffic and stay to the far left.
- Plan safe routes. Choose direct paths with fewer crossings. Always look left-right-left when crossing.
- Supervise trick-or-treaters. Children under 12 should be accompanied by an adult. Older kids should stay in groups and visit only familiar, well-lit neighborhoods.
- Stay visible. Glow sticks, reflective tape, and flashlights help children be seen by drivers.
- Drive with care. Slow down and stay alert-children can be unpredictable when excited.

Mark your calendars! We're excited to invite you to our Community Resource Fair on October 6th. It's shaping up to be an incredible day filled with resources, activities, and family fun. Highlights include a photo booth, face painting, games and activities for kids. This event is a great chance to connect with neighbors, learn about local resources, and celebrate all the wonderful things happening in our community!

October is always a busy month, but it's also one of the most beautiful. Take time to soak in the fall colors, enjoy the cool evenings, and make memories with your loved ones. From Red Ribbon Week to our Community Fair and Halloween, we look forward to spending this season with you. Stay safe, stay connected, and have a Happy Halloween!

All my best,

Sean Hilbert

Sean Gilbert













