Tennessee Valley HOUSING SERVICES

Community Newsletter

www.tvhstn.org





Trespass List Updates

can be viewed online at TVHSTN.org or at the Main Office - 600 Sulphur Springs Rd.

For community safety concerns, please contact: Officer Cobb
Liaison/Crime Prevention Officer Office Number:
423-586-5115 ext.8017



Please remember that <u>no wipes of any kind</u>—including baby wipes, disinfecting wipes, makeup wipes, and "flushable" wipes—should be flushed down the toilet. These products do not break down like toilet paper and can cause severe plumbing blockages, leading to costly repairs and potential damage to the building's plumbing system.



To help maintain a smooth and functioning sewer system, please dispose of all wipes in the trash. Your cooperation is greatly appreciated in keeping our community's plumbing in good condition.

Remember this season....

Christmas lights, drop cords, etc. are not permitted on the outside of any TVHS building. Residents decorate windows on the inside. No power cords or lights of any type may be run through any doorways, windows or from any outside outlet. Also, if you have a water hose, please make sure it is disconnected during the winter months to prevent freezing. If an outside faucet does freeze because a water hose has been left connected, you could be charged for repairs.





Here are a couple of things you can do to help prevent water pipes from freezing in your apartment during extended periods of below freezing temperatures;

- Open your kitchen faucet enough to allow a small trickle of water to run. Moving water will help prevent pipes from freezing.
- Open the cabinet doors under your kitchen sink to allow warmer air in.
 This helps keep pipes warm. If you have a vanity in your bathroom, open those doors as well.

Doing these simple things, especially at night time, can help reduce the chances of water pies freezing in your apartment.

9 VINEGAR CLEANING HACKS YOU'LL WISH YOU TRIED SOONER



Microwave Steam Clean

Bowl of water lemon slices + vinegar, 2 mins in microwave – grime just wipes away



Streak-Free Windows

Vinegar & water in spray bottle = sparkling, streakfree glass

Fridge Odour

Wipe shelves with

equal parts vinegar

Cutting Board

Wipe with vinegar

and remove lingering

& water - smells

gone instantly

Sanitiser

to kill bacteria

Fix



Laundry Softener

½ cup vinegar in wash keeps clothes soft, bright & fresh (no smell after drying!)



Baking soda & vinegar = fizzing

magic. Flush with hot water



Kettle Limescale Buster

Boil 50/50 vinegar & water – limescale disappears like magic



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Vinegar-soaked cloth on rusty tools or fixtures lifts it right off

Rust Remover



Sink Sparkle Scrub

Baking soda & vinegar paste leaves

LIHEAP applications are now being accepted online.

Residents of TVHS that need assistance with their application process can schedule an appointment. Please have the following documentation:

- Photo ID
- Social Security card
 - Proof of income
- Proof of disability (if applicable)
 Please call 423-587-0925 to schedule an appointment.

TVHS TRASH TRUCK RUNS every MONDAY

This is a service provided by TVHS to help residents dispose of large items such as televisions, couches, washers & dryers, etc. Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. TVHS will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up. After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week.

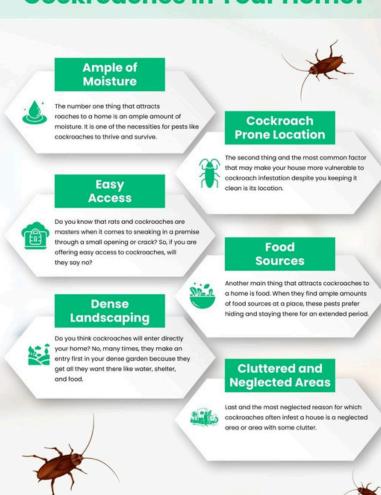
Large items for TVHS pick-up should be placed at the curb from Sunday afternoon to no later than 7 a.m. on Monday morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time will result in a maintenance charge to your household.

IF LARGE ITEMS ARE PLACED AT OR NEAR YOUR UNIT AFTER THE DESIGNATED TIMES, YOU WILL BE CHARGED. IF A NEIGHBOR IS PLACING THINGS IN FRONT OF YOUR UNIT, CALL THE OFFICE AND FILL OUT A COMPLAINT FORM TO PREVENT BEING CHARGED.

If a holiday falls on a Monday, the TVHS trash truck will run on Tuesday.

Tennessee Valley Housing Services does not furnish or repair the City provided trash cans. If you need a trash can, recycle bin or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.

What Attracts Cockroaches in Your Home?



What is considered an emergency work order?

<u>AFTER HOURS</u> emergency number 423-273-2489 Hearing impaired residents should call TN Relay Center at 711

- Refrigerator not working
- Outside door lock torn up
- Broken water lines on TVHS property.
- Gas leak at any appliance or meter.
- Fire in any building in the TVHS
- Range (only if entire range doesn't work)
- Commode stopped up and overflowing.
- Smoke alarm (going off, needs repair, loose or hanging
- An elderly tenant is thought to be hurt or in difficulty.
- Heating system off (only if outside temperature is below 55 degrees F.)
- Give assistance to the Police Department in case of break in or emergency.
- Any electrical problem which causes a power failure or poses a threat to persons or property.
- Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

Filter Changes & Smoke Alarms

TVHS staff will change filters each month. Filter changing will begin on the second Monday of each month and be completed by Friday of the same week. No personal items may be stored in the mechanical closets. During filter change, smoke alarms will be checked as well as the overall condition of units. Housekeeping and any lease violations will be noted.



Please remember all TVHS properties are smoke free!



Pest Control

All TVHS units will receive Pest Control treatments in the months of March & September. These semi - annual treatments will begin on the second Monday of the month and be completed by Friday of the same week. No units will be excluded from the March & September treatment schedule.

Additional Pest Control Services will be on a call-in basis.

423-586-5115 X 8010.

Call-In treatments will begin on the second Monday of each month and completed by Friday of the same week. Call the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week. To schedule additional Pest Control at your unit, contact

