# **Community Newsletter**



www.tvhstn.org





## TRESPASS LIST UPDATES

can be viewed online at TVHSTN.org or at the Main Office - 600 Sulphur Springs Rd.

## Lawn Maintenance

It's time for spring lawn maintenance! Keep yards free of trash, toys, and other items to allow mowers to complete their work. Store toys and miscellaneous items inside the apartment when not in use. Note that toys are not allowed to be stored on community playgrounds and may be removed. When grilling, ensure you're at least 25 feet away from the building to prevent damage from heat or flames. Always store grills properly on the front or back porch when not in use.











## TVHS TRASH TRUCK RUNS every MONDAY

This is a service provided by TVHS to help residents dispose of large items such as televisions. couches. washers & dryers, etc. Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. TVHS will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up. After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to

Large items for TVHS pick-up should be placed at the curb from Sunday afternoon to no later than 7 a.m. on Monday morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time will result in a maintenance charge to your household.

IF LARGE ITEMS ARE PLACED AT OR NEAR YOUR UNIT AFTER THE DESIGNATED TIMES, YOU WILL BE CHARGED. IF A NEIGHBOR IS PLACING THINGS IN FRONT OF YOUR UNIT, CALL THE OFFICE AND FILL OUT A COMPLAINT FORM TO PREVENT BEING CHARGED.

If a holiday falls on a Monday, the TVHS trash truck will run on Tuesday. Tennessee Valley Housing Services does not furnish or repair the City provided trash cans. If you need a trash can, recycle bin or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.



# What is considered an emergency work order?

<u>AFTER HOURS</u> emergency number 423-273-2489

Hearing impaired residents should call TN Relay Center at 711

- Refrigerator not working
- Outside door lock torn up
- Broken water lines on TVHS property.
- Gas leak at any appliance or meter.
- Fire in any building in the TVHS
- Range (only if entire range doesn't work)
- Commode stopped up and overflowing.
- Smoke alarm (going off, needs repair, loose or hanging
- An elderly tenant is thought to be hurt or in difficulty.
- Heating system off (only if outside temperature is below 55 degrees F.)
- Give assistance to the Police Department in case of break in or emergency.
- Any electrical problem which causes a power failure or poses a threat to persons or property.
- Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

#### **Pest Control**

All TVHS units will receive Pest Control treatments in the months of March & September. These semi - annual treatments will begin on the second Monday of the month and be completed by Friday of the same week. No units will be excluded from the March & September treatment schedule.



Additional Pest Control Services will be on a call-in basis. Call-In treatments will begin on the second Monday of each month and completed by Friday of the same week. Call the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

To schedule additional Pest Control at your unit, contact 423-586-5115 X 8010.



Please remember all TVHS properties are smoke free!



## FILTER CHANGES & SMOKE ALARMS

TVHS staff will change filters each month. Filter changing will begin on the second Monday of each month and be completed by Friday of the same week. No personal items may be stored in the mechanical closets. During filter change, smoke alarms will be checked as well as the overall condition of units. Housekeeping and any lease violations will be noted.

### Insights, Updates & News

# FROM THE DESK OF THE EXECUTIVE DIRECTOR

— July

2025

#### Dear Friends,

As July rolls in with its long days and warm evenings, we're reminded that summer is a season of growth—not just in gardens and green spaces, but in our communities and in ourselves. This time of year, we often find ourselves reflecting on where we've been, where we're headed, and the people who make the journey worthwhile.

Here at Tennessee Valley Housing Services, our mission has always been to provide safe, affordable housing that helps individuals and families thrive. That mission continues to guide every decision we make and this year, it's bringing some big and exciting changes.

#### Big News:

We're thrilled to announce that we're on track to close on the OneFiveNine Apartments RAD (Rental Assistance Demonstration) conversion this October. This is a huge milestone for our agency and for our residents. Following the closing, we expect construction to begin in late October or early November, bringing much-needed updates and improvements to our apartments.

As we prepare for these upgrades, we want to make sure every resident feels informed and supported. We'll be hosting a resident meeting in late July or early August to go over final details, answer any last-minute questions, and provide clear guidance about temporary relocations and renovation timelines. Please keep an eye on your newsletters, bulletin boards, and Facebook for the official date. Your participation is important, and we want to hear from you! We're excited to get to work transforming these units into fresh, clean, and comfortable spaces you'll be proud to call home. This renovation is about more than the bricks and drywall—it's about investing in the people who live here.

Change, both big or small, can be challenging. But when we face it together, with open communication and a shared vision, it becomes something empowering. Thank you for continuing to be part of this community and trusting us through every season.

"The ache for home lives in all of us, the safe place where we can go as we are and not be questioned." – Maya Angelou

Let's keep building that place-together.

Warmly,

Sean Hilbert

Sean Gillbert