

May 2024

Community Newsletter



Community Roots

We are excited to announce the launch of our new garden, named Community Roots! We extend a warm welcome to everyone who is interested in joining us to work on the garden. Our goal is to establish a vibrant garden group and foster the growth of our community together. Additionally, we invite individuals who need to fulfill community service hours to participate. Let's come together and cultivate something beautiful!



Lawn Maintenance

Please remember to keep It's time for spring lawn maintenance! Keep yards free of trash, toys, and other items to allow mowers to complete their work. When grilling, ensure you're at least 25 feet away from the building to prevent damage from heat or flames. Always store grills properly on the front or back porch when not in use. Store toys and miscellaneous items inside the apartment when not in use. Note that toys are not allowed to be stored on community playgrounds and may be removed.



Strong Families

STRONG Families NETN offers a comprehensive range of services aimed at empowering families within the community. These services include access to community resources, financial assistance programs, mentoring opportunities, training sessions, and much more. Enrollment in the program is straightforward, and the organization is committed to helping families strengthen their bonds and overcome challenges.

For more information about the program, contact Constance Hansen at 423-586-5115 ext.8026 or visit the Community Resource Center located at 1149 Kennedy Cr.



TRESPASS LIST UPDATES

can be viewed online at TVHSTN.org or at the
Main Office – 600 Sulphur Springs Rd.

**For community safety
concerns, please
contact: Officer Cobb
Liaison/Crime Prevention
Officer Office Number:
423-587-0376**



New

PARTNERSHIP

with **HELPING MAMAS**
KNOXVILLE

to provide diapers, pre/post partum essentials, children's items from birth - 14 and other large baby item essentials to our residents.

Helping Mamas Knoxville is the only registered diaper bank within 2.5 hours of Knoxville, and we are thrilled to be able to extend that reach to our residents in Morristown, Sneedville & White Pine.

TO LEARN MORE CONTACT:

Constance Hansen, TVHS Resident Service Coordinator at
chansen@tvhstn.org



DOUGLAS CHEROKEE ECONOMIC AUTHORITY, INC

USDA FOOD COMMODITY DISTRIBUTION



THURSDAY, MAY 30, 2024
(SERVING ALL OF JEFFERSON COUNTY)

GRACE POINT BAPTIST CHURCH
1170 E HWY 11E
TALBOTT TN 37877

9:00 am until 12 NOON

- ✓ BRING EBT/FOOD STAMP CARD with ID
- ✓ PROOF OF ALL HOUSEHOLD INCOME IS REQUIRED IF NO PROOF OF EBT/FOOD STAMPS

CALL 865.475.4745 FOR MORE INFORMATION

This program is funded under agreement with the U. S. Department of Agriculture.
No one shall be excluded from participation in or denied benefits based on the grounds of handicap and/or disability, age, race, color, religion, sex or national origin.

DOUGLAS CHEROKEE ECONOMIC AUTHORITY, INC

USDA FOOD COMMODITY DISTRIBUTION



TUESDAY, MAY 14, 2024
(SERVING ALL OF HAMBLLEN COUNTY)

CENTRAL SERVICES
2450 S Cumberland St
Morristown, TN 37813

9:00 am until 12 NOON

- ✓ BRING EBT/FOOD STAMP CARD with ID
- ✓ PROOF OF ALL HOUSEHOLD INCOME IS REQUIRED IF NO PROOF OF EBT/FOOD STAMPS

CALL 423-587-3076 FOR MORE INFORMATION

This program is funded under agreement with the U. S. Department of Agriculture.
No one shall be excluded from participation in or denied benefits based on the grounds of handicap and/or disability, age, race, color, religion, sex or national origin.



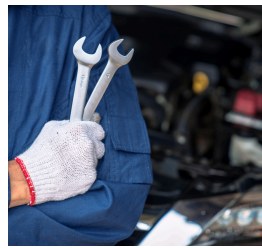
TVHS TRASH TRUCK RUNS every MONDAY

This is a service provided by TVHS to help residents dispose of large items such as televisions, couches, washers & dryers, etc. Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. TVHS will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up. After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week.

Large items for TVHS pick-up should be placed at the curb from Sunday afternoon to no later than 7 a.m. on Monday morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time will result in a maintenance charge to your household.

IF LARGE ITEMS ARE PLACED AT OR NEAR YOUR UNIT AFTER THE DESIGNATED TIMES, YOU WILL BE CHARGED. IF A NEIGHBOR IS PLACING THINGS IN FRONT OF YOUR UNIT, CALL THE OFFICE AND FILL OUT A COMPLAINT FORM TO PREVENT BEING CHARGED.

If a holiday falls on a Monday, the TVHS trash truck will run on Tuesday. Tennessee Valley Housing Services does not furnish or repair the City provided trash cans. If you need a trash can, recycle bin or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.



What is considered an emergency work order?

AFTER HOURS emergency number
423-273-2489

Hearing impaired residents should call
TN Relay Center at 711

- Refrigerator not working
- Outside door lock torn up
- Broken water lines on TVHS property.
- Gas leak at any appliance or meter.
- Fire in any building in the TVHS
- Range (only if entire range doesn't work)
- Commode stopped up and overflowing.
- Smoke alarm (going off, needs repair, loose or hanging)
- An elderly tenant is thought to be hurt or in difficulty.
- Heating system off (only if outside temperature is below 55 degrees F.)
- Give assistance to the Police Department in case of break in or emergency.
- Any electrical problem which causes a power failure or poses a threat to persons or property.
- Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

Pest Control

All TVHS units will receive Pest Control treatments in the months of March & September. These semi - annual treatments will begin on the second Monday of the month and be completed by Friday of the same week. No units will be excluded from the March & September treatment schedule.

Additional Pest Control Services will be on a call-in basis. Call-In treatments will begin on the second Monday of each month and completed by Friday of the same week. Call the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

To schedule additional Pest Control at your unit, contact 423-586-5115 X 8010.



FILTER CHANGES & SMOKE ALARMS

TVHS staff will change filters each month. Filter changing will begin on the second Monday of each month and be completed by Friday of the same week. No personal items may be stored in the mechanical closets. During filter change, smoke alarms will be checked as well as the overall condition of units. Housekeeping and any lease violations will be noted.

Please remember all TVHS properties are smoke free!



— *Insights, Updates & News* —

FROM THE DESK OF THE EXECUTIVE DIRECTOR

— *May* 2024 —

Dear Friends,



It is hard to believe that school is almost out and summer is upon us. I would like to congratulate all of our seniors who are graduating this month! This is a very exciting time in your life when you have many opportunities on the road ahead of you. I encourage all of you to follow your dreams; with hard work and determination, you can achieve whatever you put your mind to.

If you haven't already, I strongly suggest you learn more about how you can continue your education. Whether that's through vocational training, a two-year program such as those offered by Walters State Community College, TCAT, or going to a four-year college or university, continuing your education is the most valuable thing you can do right now that will, without a doubt, benefit you for the rest of your life. If you need any assistance or guidance, contact one of our staff members. We're always more than happy to help.

One final note, Happy Mother's Day to those mothers that nurture, support, encourage and care for children both old and young. Your job is one of the hardest in the world and we salute your hard work! I hope you all feel loved and appreciated not just on Mother's Day, but every single day of the year. May you have a happy day surrounded by those you love.

All my best,

Sean Gillbert

Sean Gillbert

