

March
2023



SOON TO BE



COMMUNITY NEWSLETTER

construction in progress

60%

In order to better serve you, the CLC is temporarily closed for remodeling

COMMODITIES DELIVERY SERVICE

ATTN: COMMODITIES RECIPIENTS

MHA/TVHS currently provides a courtesy service to community members that are not able to pick up their commodities box from Central Services on their own.

Due to staffing changes, we need to recompile the list of residents that receive this service.

***Please note that commodities delivery is only available to those that elderly/disabled and unable to get their box from Central Services. Please call **423-200-5584** or **423-586-5115** ext. **8026** to get on this list or for help signing up for commodities.

New Employee Spotlight



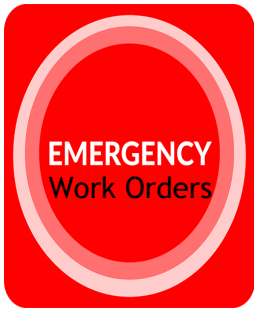
MEET
**Shasta
Hill**

YOUR NEW
RESIDENT
SERVICES
COORDINATOR

Maintenance Emergency Work Orders

after hours emergency number 423-273-2489

If you are unsure if you have an emergency, please refer to the below information or your refrigerator magnet. Hearing impaired residents should call TN Relay Center at 1-800-848-0298



- Refrigerator not working
- 2. Outside door lock torn up
- Broken water lines on M.H.A. property.
- Gas leak at any appliance or meter.
- Fire in any building in the M.H.A.
- Range (only if entire range doesn't work)
- Commode stopped up and overflowing.
- Smoke alarm (going off, needs repair, loose or hanging)
- An elderly tenant is thought to be hurt or in difficulty.
- Heating system off (only if outside temperature is below 55 degrees F.)
- Give assistance to the Police Department in case of break in or emergency.
- Any electrical problem which causes a power failure or poses a threat to persons or property.
- Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

FILTER CHANGE



SMOKE ALARMS

MHA staff will change filters each month. Filter change will begin on the second Monday of each month and be completed by Friday of the same week. No items are to be stored in the Mechanical Closets. Residents will be charged for any damages resulting from non-compliance with this notice. *Remember Mechanical Closets cannot be used for storage!*

Smoke Alarms will also be checked during filter change.

To avoid unnecessary charges, please make sure your smoke alarm is working. If there are any problems with your smoke alarm, please contact the office and place a work order.



BED BUG

Bed Bug Treatments Is A Service That Is Provided by The Housing Authority at No Cost to Compliant Residents. If you get Bed Bugs, it is imperative that you completely follow, step by step instructions of the pest control providers prep list to begin the extermination process. MHA will continue to provide this service at no cost for residents who comply with the pest control provider's prep list. Lack of cooperation on the part of some residents has caused our pest control provider to request additional charges from MHA. We have negotiated with the pest control provider to hold these additional charges to a minimum. These charges are only what will be charged by the pest control provider. MHA will not add additional charges. **NON-COMPLIANCE FOR BED BUG TREATMENT: you will be charged at MHA's current pest control providers rate.**

All MHA units will receive Pest Control treatments in the months of March & September.

These semi - annual treatments will begin on the second Monday of the month and be completed by Friday of the same week.

No units will be excluded from the March & September treatment schedule.

Additional Pest Control Services will be on a call-in basis.

Call-In treatments will begin on the second Monday of each month and completed by Friday of the same week. Call the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

To schedule additional Pest Control at your unit, contact 423-586-5115 X 8010.

PLEASE NOTE: WE HAVE A NEW PEST CONTROL COMPANY!



MHA'S TRASH TRUCK RUNS EACH MONDAY

MONDAY = TRASH TRUCK DAY



This is a service provided by MHA to help residents dispose of large items such as televisions, couches, washers & dryers, etc. Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. MHA will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up. After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week.

Large items for MHA pick-up should be placed at the curb from Sunday afternoon to no later than 7 a.m. on Monday morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time may result in a maintenance charge to your household. If a holiday falls on a Monday, the MHA trash truck will run on Tuesday.

Morristown Housing Authority does not furnish or repair the City provided trash cans. If you need a trash can or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.



SCHOLARSHIP OPPORTUNITY



Applications for the 2023 TAHRA Adult Scholarship and the Freshman Scholarship are now available at the main office and the Learning Center on Kennedy Circle. The scholarship amount is \$850.00. All applications must be complete and postmarked by April 1st, 2023. If you need assistance, please contact Shasta Hill at 423-586-5115 ex 8026



Brooks Jeffrey Marketing Beyond Scholarship Program

Deadline - May 30th Annually

\$500 per year for one year

Applicants must submit an online application, including an essay of 1,000 words or less describing how they will impact the world. Also required are: a digital copy of the official transcript, a digital copy of ACT or SAT composite score report, a digital letter of recommendation, and a recent digital portrait photo suitable for publication.

If you need additional assistance, please contact Shasta Hill at 423-586-5115 ex 8026

There are several other scholarship opportunities available! Please reach out to our Resident Services staff for further assistance! 423-586-5115 ex 8026



WHITE PINE & SNEEDVILLE COMMUNITY

YOU ARE INVITED TO MEET & GREET YOUR NEW HOUSING SPECIALIST, BETTY HICKMAN AND RESIDENT SERVICES COORDINATOR, SHASTA HILL
 SNEEDVILLE - MARCH 7TH @ 11:00AM - OFFICE AT SNEEDVILLE
 WHITE PINE - MARCH 7TH @ 2:00PM - OFFICE AT WHITE PINE
 PIZZA & DRINKS WILL BE AVAILABLE



PIZZA IS ALWAYS A GOOD IDEA



VOLUNTEERS NEEDED

Are you interested in volunteering? We are working diligently to build a list of community members that would like to help out with events, commodities distribution, newsletter delivery & more! If you're interested in volunteering please call 423-586-5115 ex 8026 or email shill@tvhstn.org with your contact information. We can't wait to work with you!



To ensure the safety of our staff and our customers, please notify the front office if someone in the household tests positive for COVID-19.



You're invited to an afternoon of fun!
Wednesday, March 8th @ 1:00pm

Please call (423) 200-5584 or (423) 586-5115 ext 8026 to RSVP

@ Community Room 815 Tulip Street

Prizes—Giveaways—Snacks



Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1 Rent Due	2	3	4
5	6 Rent Late	7 Meet & Greet 11am–Sneedville 2pm–WP	8 BINGO @ Comm Room 1:00	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	April 1st Deadline for TAHRA Scholarship App
INTERESTED IN VOLUNTEERING? CALL 423-586-5115 EXT 8026 TO GET ON OUR VOLUNTEER LIST FOR 2023						

—— From the Executive Directors Desk ——

Dear friends,

The first day of spring is Monday, March 20th. For some, spring is a time of renewal. Flowers come back to life after a cold winter, the grass is greener, and colors seem brighter. Seeing this inspires many to start spring cleaning! If spring is a time when you clean out and spruce up, please get your old items to the curb for pickup and make sure the area around your unit remains clean and tidy. Remember that our maintenance crew will only pick-up items on Monday's. Don't be discouraged to clean up; however, if trash or other large items are found on the curbside on any other day throughout the week, charges will apply. While our crews will pick up large items around the property every week, each resident is responsible for trash around their unit, both in the front and back. Take pride in our community and help us to keep it clean!

Once the weather is warmer, I hope you will take the opportunity to get outside for fresh air and some exercise. Arrange some time with friends, neighbors and children to walk to our downtown area in Morristown or one of our local parks. Civic Park, Fred Miller Park and the Dr. Martin Luther King Jr. Park are all within walking distance to many of us. Our White Pine community is in close proximity to the local park and Sneedville has playground equipment, giving our kids a nice place to gather and play. In the coming month, I hope to see everyone out enjoying the warmer weather and creating new memories with your families.

Speaking of spring cleaning and new beginnings, I'd like to announce that we will be remodeling our community network center on Kennedy Circle. This update will allow our new Resident Services Coordinator, Shasta Hill, serve the community in a new, refreshing space that inspires learning, growth and fresh starts! While this remodeling is being done, the building will be closed, however; we can't wait to reveal the new space, so stay tuned for more information on our Facebook page and in the next newsletter.

Wishing you and yours a happy spring!

All my best,

Sean Gilbert
Executive Director