April 2024

Community Newsletter

Tennessee Valley HOUSING SERVICES

www.tvhstn.org



Community Roots

We are excited to announce the launch of our new garden, named Community Roots! We extend a warm welcome to everyone who is interested in joining us to work on the garden. Our goal is to establish a vibrant garden group and foster the growth of our community together. Additionally, we invite individuals who need to fulfill community service hours to participate. Let's come together and cultivate something beautiful!





Turner Apartments

We're thrilled to announce that construction will commence this month at The Turner Apartments in project Sneedville! This entails the replacement of kitchens, water heaters. electrical panels, as well as various exterior concrete and landscaping upgrades. Anticipated to span 120 days, this endeavor marks an exciting step towards enhancing our community.

Strong Families

STRONG Families NETN offers a comprehensive range of services aimed at empowering families within the community. These services include access to community resources, financial assistance programs, mentoring opportunities, training sessions, and much more. Enrollment in the program is straightforward, and the organization is committed to helping families strengthen their bonds and overcome challenges.

For more information about the program, contact Constance Hansen at 423-586-5115 ext.8026 or visit the Community Resource Center located at 1149 Kennedy Cr.





TRESPASS LIST UPDATES can be viewed online at TVHSTN.org or at the Main Office - 600 Sulphur Springs Rd.



SPRING OUTDOOR REMINDER

Let's work together to maintain a beautiful environment within our TVHS Community. Here are some helpful household reminders for your daily routine:

- Declutter and organize for spring
- Remember, fire pits and open burning are not permitted.
- When grilling, ensure you're at least 25 feet away from the building to prevent damage from heat or flames. Always store grills properly on the front or back porch when not in use.
- Porch furniture should be exclusively outdoor furniture.
- Store toys and miscellaneous items inside the apartment when not in use. Note that toys are not allowed to be stored on community playgrounds and may be removed.
- It's time for spring lawn maintenance! Keep yards free of trash, toys, and other items to allow mowers to complete their work.
- Garbage cans should be stored at the rear of the unit, except on trash pickup day.
- Please report any needed repairs to the office by submitting a work order.
- Remember to call the front desk monthly for pest control services.





Recycle Trash Can

Get a FREE Recycle Blue Trash Can! Call 423-585-4658 Morristown Public Works Department Pick-up every 2 weeks!

Convos with Cobb

Each month we chat with Officer Cobb and share his thoughts with you!



Officer Cobb Liaison / Crime Prevention Officer Office Number: 423-587-0376

Q. What role do you think creativity plays in law enforcement?

A. I think it plays a significant role. Sometimes when you are trying to get information form someone that is trying to deceive you, you have to be crafty in how you handle the situation.

Q. If you could have dinner with any historical figure, who would it be and why?

A. Leonardo da Vinci; A phenomenal mind. To be able to pick his brain would be awesome!

Q. What's the most unusual or interesting place you've ever visited?

A. Auschwitz-Birkenau Concentration Camp. Very surreal feeling walking around there and touring where over 1 million people lost their lives.

Q. If you were a robot, what would your primary function be?

A. To annoy my wife....no change from day-to-day life, really.

Q. What is your go-to karaoke song.

A. I honestly do not have one. The only times I have every taken part in karaoke, I don't remember them. Q. If your life was a movie, what would be the title, and who would play you?

A. "The Life and Times of an Unknown Legend!" Brad Pitt, duh!



TVHS TRASH TRUCK RUNS every MONDAY

This is a service provided by TVHS to help residents dispose of large items such as televisions, couches, washers & dryers, etc. Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. TVHS will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up. After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week.

Large items for TVHS pick-up should be placed at the curb from Sunday afternoon to no later than 7 a.m. on Monday morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time will result in a maintenance charge to your household.

IF LARGE ITEMS ARE PLACED AT OR NEAR YOUR UNIT AFTER THE DESIGNATED TIMES, YOU WILL BE CHARGED. IF A NEIGHBOR IS PLACING THINGS IN FRONT OF YOUR UNIT, CALL THE OFFICE AND FILL OUT A COMPLAINT FORM TO PREVENT BEING CHARGED.

If a holiday falls on a Monday, the TVHS trash truck will run on Tuesday. Tennessee Valley Housing Services does not furnish or repair the City provided trash cans. If you need a trash can, recycle bin or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.



What is considered an emergency work order?

AFTER HOURS emergency number 423-273-2489 Hearing impaired residents should call TN Relay Center at 711

- Refrigerator not working
- Outside door lock torn up
- Broken water lines on TVHS property.
- Gas leak at any appliance or meter.
- Fire in any building in the TVHS
- Range (only if entire range doesn't work)
- Commode stopped up and overflowing.
- Smoke alarm (going off, needs repair, loose or hanging
- An elderly tenant is thought to be hurt or in difficulty.
- Heating system off (only if outside temperature is below 55 degrees F.)
- Give assistance to the Police Department in case of break in or emergency.
- Any electrical problem which causes a power failure or poses a threat to persons or property.
- Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

Pest Control

All TVHS units will receive Pest Control treatments in the months of March & September. These semi - annual treatments will begin on the second Monday of the month and be completed by Friday of the same week. No units will be excluded from the March & September treatment schedule.



Additional Pest Control Services will be on a call-in basis. Call-In treatments will begin on the second Monday of each month and completed by Friday of the same week. Call the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

To schedule additional Pest Control at your unit, contact 423-586-5115 X 8010.



Please remember all TVHS properties are smoke free!



FILTER CHANGES & SMOKE ALARMS

TVHS staff will change filters each month. Filter changing will begin on the second Monday of each month and be completed by Friday of the same week. No personal items may be stored in the mechanical closets. During filter change, smoke alarms will be checked as well as the overall condition of units. Housekeeping and any lease violations will be noted.

— Insights, Updates & News FROM THE DESK OF THE EXECUTIVE DIRECTOR — March 2024

Dear Friends,



Spring is considered a time of new beginnings and new growth. It brings transformation and change which often inspires spring cleaning. Spring cleaning isn't just about sorting through things, and getting rid of clutter. It can also be about taking stock of who you are, and how others see you. It's a chance to redefine yourself, to change expectations, and to remember that it's never too late to recapture who you were, or aim for who you want to be.

"Clutter is not just the stuff on your floor. It's anything that stands between you & the life you want to be living." — Peter Walsh

This spring season is an especially exciting time for our friends at Turner Apartments! Contractors have officially begun work on kitchen renovations, landscaping, electrical panel, water heater and exterior concrete upgrades!! These renovations will significantly improve the quality of housing at Turner Apartments. I will continue to update everyone on the progress, but be sure to follow our Facebook page for real time updates and pictures.

With that being said I want you to know that we have an amazing staff here to help you. All the fun activities, services and renovations TVHS facilitates is a demonstration of the commitment and understanding of our staff and board of commissioners in support of our mission. Our hope is to strategically reposition the organization to maximize available opportunities that address the needs of our customers and the communities we serve as a whole. Aligning with our mission, there are so many opportunities to take advantage of that our Resident Services team has to offer. I urge everyone to read this newsletter in its entirety, take note of our programs, classes and events that are available to you. But most importantly, get involved and know that we will help you in any way we can.

Enjoy the longer days and warmer weather!

All my best, **Sean Hilbert** Sean Gillbert