

May 2025

Community Newsletter



Community Roots

Community Roots is thriving, and we continue to welcome anyone interested in getting involved with our garden community. Whether you're passionate about gardening, looking to connect with neighbors, or need to fulfill community service hours, there's a place for you here. Together, we're growing more than just plants — we're building a stronger, more connected community. Come be a part of it!



Reminder: Reporting Household Changes

All households are required to report any household changes in writing at the TVHS office within 14 days of the event. This includes, but is not limited to, income, assets, deductions, and household composition. Also remember, a person/persons cannot live at your unit without first being approved by the TVHS office. Failure to do so is a violation of your lease agreement.



Lawn Maintenance

It's time for spring lawn maintenance! Keep yards free of trash, toys, and other items to allow mowers to complete their work. Store toys and miscellaneous items inside the apartment when not in use. Note that toys are not allowed to be stored on community playgrounds and may be removed. When grilling, ensure you're at least 25 feet away from the building to prevent damage from heat or flames. Always store grills properly on the front or back porch when not in use.





TRESPASS LIST UPDATES

can be viewed online at TVHSTN.org or at the Main Office – 600 Sulphur Springs Rd.

REMINDER

Please remember that no wipes of any kind—including baby wipes, disinfecting wipes, makeup wipes, and "flushable" wipes—should be flushed down the toilet. These products do not break down like toilet paper and can cause severe plumbing blockages, leading to costly repairs and potential damage to the building's plumbing system.

To help maintain a smooth and functioning sewer system, please dispose of all wipes in the trash. Your cooperation is greatly appreciated in keeping our community's plumbing in good condition.



DO THESE THINGS IF YOU HAVE...

If you have... 1 MINUTE

GO THROUGH one refrigerator bin, toss spoiled food and wipe up spills.

TAKE your bag of clothing or other store returns out to the car so they're one step closer to going back.

REMOVE outdated items from your bulletin board or fridge.

If you have... 30 MINUTES

SIT in front of your favorite half-hour TV show and shred old documents and sensitive mail. You'll be done by the time the episode is over!

CONTAIN your husband's "pocket dump" zone of loose change, receipts and the like. Place a tray on the nightstand for his wallet, watch and keys.

If you have... 5 MINUTES

CLEAN OFF the living room coffee and end tables, taking mugs or cups back to the kitchen and recycling old newspapers, catalogs and magazines.

MOVE your laundry to the next stage: If it's dirty, wash it. If it's wet, dry it. If it's dry, fold it. If it's folded, put it away.

FREE UP more workable surface area by adjusting a shelf (most kitchen cabinets or bookshelves are movable) to accommodate a larger item that needs to be stored—like a blender that's been sitting out.

If you have... 15 MINUTES

SPEED-CLEAN the car: Toss trash and bring gear and gadgets back into the house; shake out the mats if needed. Wish this only took 5 minutes? Position a trash can near the back door so you can throw things out on your way in each night.

DESIGNATE a spot for incoming paper bills waiting to be paid and gather supplies—your checkbook, a pen, postage stamps, envelopes and return address labels. Even better, go digital: Opt to receive bills via email and pay them online.

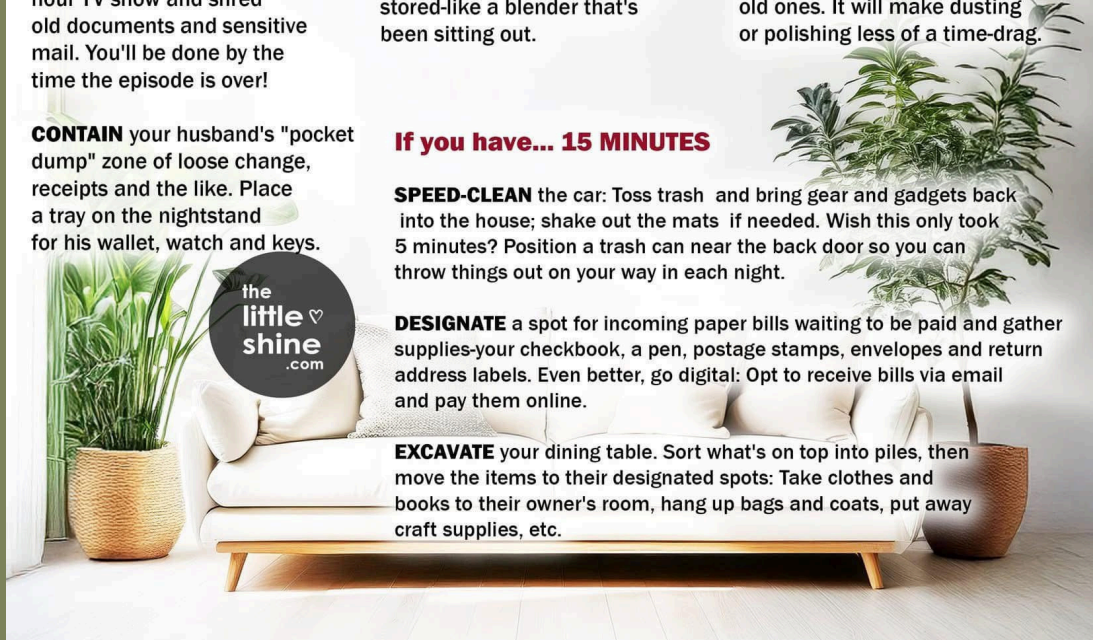
EXCAVATE your dining table. Sort what's on top into piles, then move the items to their designated spots: Take clothes and books to their owner's room, hang up bags and coats, put away craft supplies, etc.

If you have... 10 MINUTES

TIDY UP one drawer in your dresser—match single socks, fold T-shirts or PJs. Repeat every few days until all the drawers are done.

UNWRAP warehouse purchases, like paper towels or TP bought in bulk, so they're easier to store and dispense. Bonus: You'll preserve precious room in your shelves or pantry.

STREAMLINE your cleaning supplies by consolidating nearly empty bottles and discarding old ones. It will make dusting or polishing less of a time-drag.



For community safety concerns, please contact:

Officer Cobb
Liaison/Crime Prevention

Officer Office Number:

423-587-0376





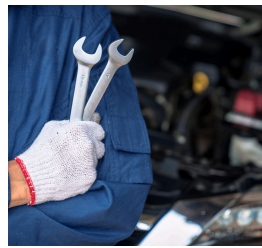
TVHS TRASH TRUCK RUNS every MONDAY

This is a service provided by TVHS to help residents dispose of large items such as televisions, couches, washers & dryers, etc. Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. TVHS will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up. After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week.

Large items for TVHS pick-up should be placed at the curb from Sunday afternoon to no later than 7 a.m. on Monday morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time will result in a maintenance charge to your household.

IF LARGE ITEMS ARE PLACED AT OR NEAR YOUR UNIT AFTER THE DESIGNATED TIMES, YOU WILL BE CHARGED. IF A NEIGHBOR IS PLACING THINGS IN FRONT OF YOUR UNIT, CALL THE OFFICE AND FILL OUT A COMPLAINT FORM TO PREVENT BEING CHARGED.

If a holiday falls on a Monday, the TVHS trash truck will run on Tuesday. Tennessee Valley Housing Services does not furnish or repair the City provided trash cans. If you need a trash can, recycle bin or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.



What is considered an emergency work order?

AFTER HOURS emergency number
423-273-2489

Hearing impaired residents should call
TN Relay Center at 711

- Refrigerator not working
- Outside door lock torn up
- Broken water lines on TVHS property.
- Gas leak at any appliance or meter.
- Fire in any building in the TVHS
- Range (only if entire range doesn't work)
- Commode stopped up and overflowing.
- Smoke alarm (going off, needs repair, loose or hanging)
- An elderly tenant is thought to be hurt or in difficulty.
- Heating system off (only if outside temperature is below 55 degrees F.)
- Give assistance to the Police Department in case of break in or emergency.
- Any electrical problem which causes a power failure or poses a threat to persons or property.
- Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

Pest Control

All TVHS units will receive Pest Control treatments in the months of March & September. These semi - annual treatments will begin on the second Monday of the month and be completed by Friday of the same week. No units will be excluded from the March & September treatment schedule.



Additional Pest Control Services will be on a call-in basis. Call-In treatments will begin on the second Monday of each month and completed by Friday of the same week. Call the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

To schedule additional Pest Control at your unit, contact 423-586-5115 X 8010.



FILTER CHANGES & SMOKE ALARMS

TVHS staff will change filters each month. Filter changing will begin on the second Monday of each month and be completed by Friday of the same week. No personal items may be stored in the mechanical closets. During filter change, smoke alarms will be checked as well as the overall condition of units. Housekeeping and any lease violations will be noted.

Please remember all TVHS properties are smoke free!



— *Insights, Updates & News* —

FROM THE DESK OF THE EXECUTIVE DIRECTOR

— *May* — *2025* —



Dear Friends,

It's hard to believe that school is nearly out and summer is right around the corner. I want to extend my heartfelt congratulations to all of our graduates this month! This is an exciting milestone—one filled with new opportunities and endless possibilities. I encourage each of you to follow your dreams; with dedication and perseverance, you can achieve anything you set your mind to.

If you haven't already, I strongly recommend exploring ways to continue your education. Whether that's through vocational training, a two-year associate's degree program like those offered by Walters State Community College or TCAT, or pursuing a four-year college or university—you're investing in your future. Continuing education is one of the most valuable steps you can take right now, and it will serve you well throughout your life. If you need guidance or assistance, please don't hesitate to reach out to our staff. We're always happy to support you on this journey.

Lastly, I want to wish a very Happy Mother's Day to all the moms out there who nurture, support, and care for children—whether they're young or grown. Your hard work and devotion are truly appreciated, and we salute you. May this Mother's Day be filled with love and gratitude, and may you feel celebrated every day of the year.

Wishing you all a wonderful start to summer!

Sean Gilbert
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