November 2026

Community Newsletter

Tennessee Valley HOUSING SERVICES
www.tvhstn.org



Holiday Hope Fund Food Box Sign-Ups

Elderly and disabled residents are invited to register for a Holiday Hope Fund Food Box.

Sign-up dates:
October 26th - November 5th

To register, please call 423-587-0925

LIHEAP Applications are now being accepted

Elderly or disabled residents of TVHS that need assistance with their application process can schedule an appointment. Please have the following documentation:

- Photo ID
- Social Security card
- Proof of income
- Proof of disability (if applicable)

Please call 423-587-0925 to schedule an appointment.

Trespass List Updates

can be viewed online at TVHSTN.org or at the Main Office - 600 Sulphur Springs Rd.
For community safety concerns, please contact: Officer Cobb Liaison/Crime Prevention Officer Office Number: 423-586-5115 ext.8017



Remember this season....

Christmas lights, lights of any kind, drop cords, etc. are not permitted on the outside of any TVHS building. Residents may decorate windows on the inside. No power cords or lights of any type may be run through any doorways, windows or from any outside outlet.

Also, if you have a water hose, please make sure it is disconnected during the winter months to prevent freezing. If an outside faucet does freeze because a water hose has been left connected, you could be charged for repairs.





Here are a couple of things you can do to help prevent water pipes from freezing in your apartment during extended periods of below freezing temperatures;

- Open your kitchen faucet enough to allow a small trickle of water to run. Moving water will help prevent pipes from freezing.
- Open the cabinet doors under your kitchen sink to allow warmer air in. This helps keep pipes warm. If you have a vanity in your bathroom, open those doors as well.

Doing these simple things, especially at night time, can help reduce the chances of water pies freezing in your apartment.

RAD Resident Meetings

Residents of Mountain View Village, Mountain View Village Extension, Lon Price Homes, Julia Bales Callaway, and Surrett Homes are invited to attend a meeting to discuss TVHS's plans to transition their properties from Public Housing to Section 8 rental assistance through the Rental Assistance Demonstration (RAD) program.

Meeting Options:

Wednesday, November 4, 2026 | 3:00 PM
John R. Johnson Community Room
815 Tulip Street
Morristown, TN 37813

OR

Thursday, November 5, 2026 | 11:00 AM
Surrett Homes Community Room
1429 Main St., Apt. 231
White Pine, TN 37890



Please remember that no wipes of any kind—including baby wipes, disinfecting wipes, makeup wipes, and "flushable" wipes—should be flushed down the toilet. These products do not break down like toilet paper and can cause severe plumbing blockages, leading to costly repairs and potential damage to the building's plumbing system.

To help maintain a smooth and functioning sewer system, please dispose of all wipes in the trash. Your cooperation is greatly appreciated in keeping our community's plumbing in good condition.

TVHS TRASH TRUCK RUNS every MONDAY

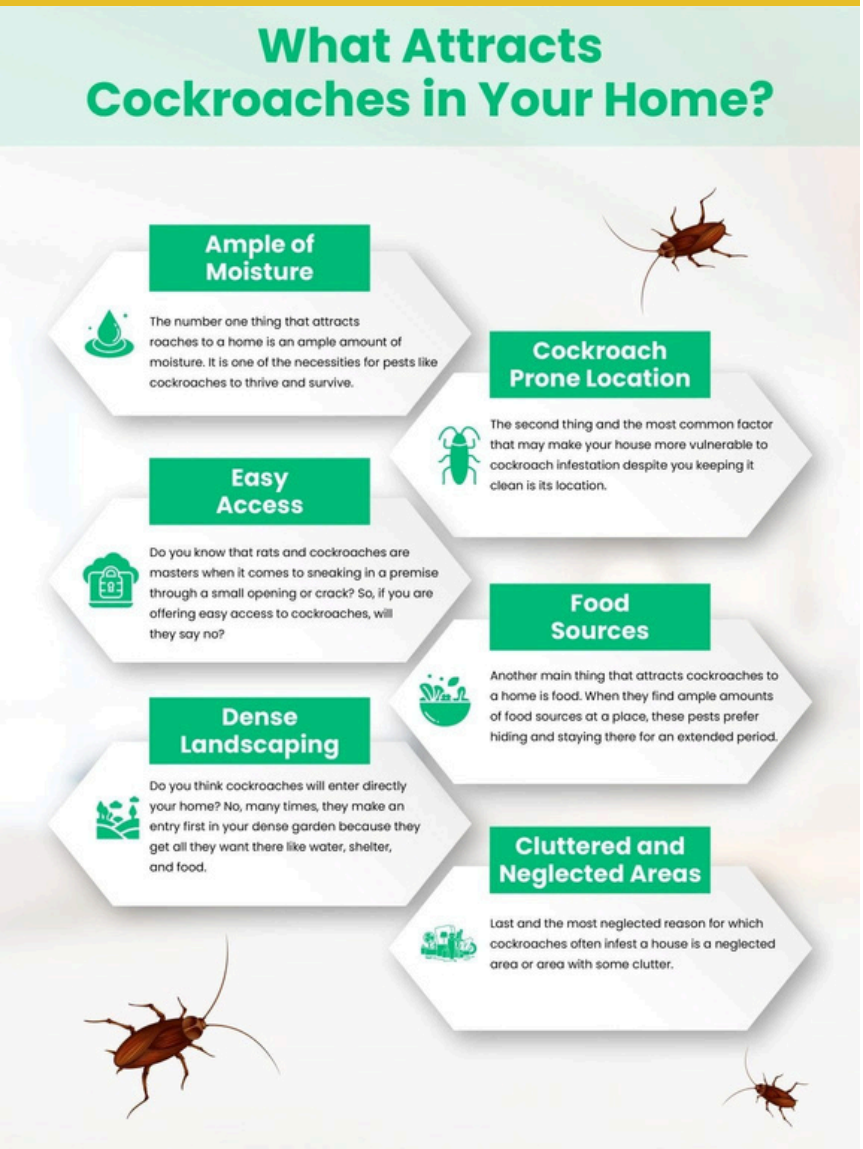
This is a service provided by TVHS to help residents dispose of large items such as televisions, couches, washers & dryers, etc. **Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. TVHS will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up.** After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week.

Large items for TVHS pick-up should be placed at the curb from Sunday afternoon to **no later than 7 a.m. on Monday** morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time **will result in a maintenance charge to your household.**

IF LARGE ITEMS ARE PLACED AT OR NEAR YOUR UNIT AFTER THE DESIGNATED TIMES, YOU WILL BE CHARGED. IF A NEIGHBOR IS PLACING THINGS IN FRONT OF YOUR UNIT, CALL THE OFFICE AND FILL OUT A COMPLAINT FORM TO PREVENT BEING CHARGED.

If a holiday falls on a Monday, the TVHS trash truck will run on Tuesday.

Tennessee Valley Housing Services does not furnish or repair the City provided trash cans. If you need a trash can, recycle bin or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.



What is considered an emergency work order?

AFTER HOURS emergency number 423-273-2489
Hearing impaired residents should call TN Relay Center at 711

- Refrigerator not working
- Outside door lock torn up
- Broken water lines on TVHS property.
- Gas leak at any appliance or meter.
- Fire in any building in the TVHS
- Range (only if entire range doesn't work)
- Commode stopped up and overflowing.
- Smoke alarm (going off, needs repair, loose or hanging
- An elderly tenant is thought to be hurt or in difficulty.
- Heating system off (only if outside temperature is below 55 degrees F.)
- Give assistance to the Police Department in case of break in or emergency.
- Any electrical problem which causes a power failure or poses a threat to persons or property.
- Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

Filter Changes & Smoke Alarms

TVHS staff will change filters each month. Filter changing will begin on the second Monday of each month and be completed by Friday of the same week. No personal items may be stored in the mechanical closets. During filter change, smoke alarms will be checked as well as the overall condition of units. Housekeeping and any lease violations will be noted.



Please remember all TVHS properties are smoke free!

Pest Control

All TVHS units will receive Pest Control treatments in the months of March & September. These semi - annual treatments will begin on the second Monday of the month and be completed by Friday of the same week. No units will be excluded from the March & September treatment schedule.

Additional Pest Control Services will be on a call-in basis.

Call-In treatments will begin on the second Monday of each month and completed by Friday of the same week. Call the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

To schedule additional Pest Control at your unit, contact 423-586-5115 X 8010.

Insights, Updates & News

FROM THE DESK OF THE EXECUTIVE DIRECTOR

November 2026

Dear Friends,

November is here, and with it comes cooler temperatures, the beautiful colors of fall, and the beginning of the holiday season. It's hard to believe we're already nearing the end of another year! This season always seems to bring a little extra excitement, and here at Tennessee Valley Housing Services, we certainly have plenty to be excited about.

If you've been out and about in our communities lately, you may have noticed a little more activity than usual! Contractors are beginning to mobilize, work is underway on several units, and we're finally starting to see some of the progress we've been talking about for so long. It's exciting to see these plans begin taking shape, and we're looking forward to watching the transformation of OneFiveNine Apartments unfold in the months ahead. We appreciate everyone's continued patience and cooperation as we work toward creating refreshed, comfortable homes that our residents can be proud of.

November is also a month that reminds us of the importance of gratitude and service. On Veterans Day, November 11, we pause to recognize the brave men and women who have served our country. To the veterans living in our communities, working alongside us, and throughout our nation, thank you for your courage, sacrifice, and commitment. Your service has made a lasting difference, and we are grateful for you.

As Thanksgiving approaches, I hope each of you has an opportunity to enjoy a little time with family and friends. We would also love for you to join us on Tuesday, November 24, for our Community Thanksgiving Lunch! This is one of those special opportunities to come together, share a meal, enjoy some fellowship, and celebrate the community we are so thankful to serve. Be sure to check the details in this month's newsletter, and we hope to see you there!

For our students and families, Thanksgiving break is also a welcome chance to step away from busy school schedules, enjoy some downtime, and make a few memories together. Whether your holiday is filled with a houseful of loved ones or a quiet day at home, I hope it brings you peace, laughter, and plenty to be thankful for.

I also want to take a moment to express my gratitude for our incredible TVHS staff, community partners, and residents. This has been a year of tremendous progress, and none of it would be possible without the people who continue to show up, work together, and support our mission each day. It's a privilege to serve this community, and I am thankful for the opportunity to do so.

From all of us at Tennessee Valley Housing Services, we wish you and your loved ones a wonderful Thanksgiving and a safe, happy November!

All my best,

Sean Gilbert

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