

423-586-5115 extension 8004

Bed Bug Treatments Is A Service That Is Provided by The Housing Authority at No Cost to Compliant Residents

If you get Bed Bugs, it is imperative that you completely follow, step by step instructions of the control providers prep list to begin the extermination process. MHA will continue to provide this service at no cost for residents who comply with the pest control provider's prep list. Lack of cooperation on the part of some residents has caused our pest control provider to request additional charges from MHA. We have negotiated with the pest control provider to hold these additional charges to a minimum. These charges are only what will be charged by the pest control provider. MHA will not add additional charges

NON-COMPLIANCE FOR BED BUG TREATMENT

Charges will be rate MHA's current pest control providers charges

Effective February 2021 Pest Control Procedure Update All MHA units will receive Pest Control treatments in the months of March and September. The semi – annual treatments will begin on the second week of the month and continue until all MHA units receive Pest Control Treatments. No units will be excluded from the March and September treatment schedule. Additional Pest Control Services will be on a call-in basis. To schedule additional Pest Control at your unit, please contact the MHA office at 423-5865115 extension 8010. Call in treatments will begin on the second Tuesday of each month until complete. You must contact the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

HVAC Filter Changing Beginning August 2021, the HVAC filter change protocol will change. MHA staff will change filters bimonthly. Filter change begins the second Tuesday of January, March, May, July, September, and November until completed. Additional filters will be left for residents to change on the alternate months. No items may be stored in the Mechanical Closets. Residents will be charged for any damages resulting from non- compliance with this notice. Thank you for your assistance!

Remember Mechanical Closets cannot be used for storage! Revised

All yards and common areas will be mowed every seven to ten days, weather permitting. Residents are reminded to keep your yard clean and free of trash, grills, toys, water hoses, etc., so mowers can complete their jobs as quickly as possible. To avoid any unnecessary charges please remember; it is your responsibility to keep your yard and parking bay clean at all times. MHA does not want to charge anyone because maintenance crews had to clean their yard. Take pride in your community and keep it looking good.

Asso remember that any type of fencing around flowers, bushes, etc., is not permitted. Only solid borders are permitted. If you have any questions please contact, Jeff Green @ 586-5115, ext. 8004. Thanks for your cooperation and have a great summer.

Please remember the following: No pools of any kind are permitted—No fire pits or open burning allowed— Grilling should be done at least 25 feet from the building to prevent damage from heat or flames. —Grills should be stored on your front or Backpord when notin Resident furniture should only be outdoor (exterior) tables or chairs —Mowing season is here. Please keep yards clear of trash, toys and other items so mowers can complete their work

Morristown Housing Authority's trash truck runs each Monday. This is a service provided by MHA to help residents dispose of large items such as televisions, couches, washers & dryers, etc. Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. MHA will no longer pickup small items. If small items are placed at the street, you may receive a maintenance charge for pick-up. After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week.

Large items for MHA pick-uprshould be placed at the curb from Sunday afternoon to no later than 7 a.m. on Monday morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time may result in a maintenance charge to your household. If a holiday falls on a Monday, the MHA trash truck will run on Tuesday.

MHA trash truck will run on Tuesday. Morristown Housing Authority does not furnish or repair the City provided trash cans. If you need a trash can or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.

Office Hours



If you are unsure if you have an Emergency please refer to you "Emergency Calls" on this paper of remeinder the source of the so

CLOSED Fridays

- 1. Roof Leaking
- 2. Refrigerator not working
- 3. Outside door lock torn up
- 4. Broken water lines on M.H.A. property.

- 5. Gas leak at any appliance or meter.
- 6. Fire in any building in the M.H.A.
- 7. Range (only if entire range doesn't work)
- 8. Commode stopped up and overflowing.
- 9. An elderly tenant is thought to be hurt or in difficulty.
- 10. Smoke alarm (alarm going off, needs repaired, lose or hanging). Thank you for you assistance
- 11. Heating system off (only if outside temperature is below 55 degrees F.) and cooperation
- 12. Give assistance to the Police Department in case of break in or emergency. keeping our 13. Any electrical problem which causes a power failure or poses a threat to persons or property. communities
- 14. Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly neat!
- 15. After Hours Maintenance Emergency 423-273-2489

N E I G H B O R H O O D N E W S

			🛔 Online Portal	\$ Pay Rent	(423) 586-5115	Contact	😯 Translate	Community Cares
Home	COVID-19 -	Applicant -	Section 8 -	Resident -	Properties -	About -	Contact Us	Elderly and Disabled
			MHA Onlir	ne Portal				Registration
Ŭ	Register for your online Tenant Portal to see related account information. go to: www.morristownpha.org click Online Portal to register. Week of August 16th, 2021						Week of August 16th, 2021	
To register for an account please click the link below: Portal Registration If you already have an account, you can login by clicking the link below: Portal Login					And meet New Community Cares Worker!			
Hamblen County Health Department COVID vaccinations: To schedule an appointment, please use the link below. If you do not have email or internet access, please call the number listed to schedule. Available for all ages 12 & up.					COVID-19 RENT RELIEF			
<u>Phor</u>		<mark>er to Xt</mark> e 2-5301	end 866-		to TN CC			APPLY NOW—1-844-500-1112 THDA.ORG/COVIDRENTRELIEF

Bucket & Suds Class Every Wednesday Starting at 10am Computer Learning Center 1149 Kennedy Circle





Elderly Customers

Join us on EVERY Wednesday starting August 11th at 2:30 pm Community Room 815 Tulip St.

Learn healthy eating habits with UT Extension!

In accordance with the Tennessee Code Annotated 39-14-405 and Morristown Housing Authority Regulations, the following persons are hereby barred from entering or remaining on property that is owned, leased or controlled by the Morristown

Housing Authority. Persons listed below can be charged with the offense of Criminal Trespass if they return to any Morristown Housing Authority property.

Residents must be aware of names listed and should understand if they allow any of these persons on their property, said resident could face eviction. The following names have been added to the MHA Trespass list.

Jeffrey R Painter Tray A Harville Misty D Collins

To view a full list go to our website www.morristownpha.org



Dear Friends,

As summer begins to wind down and thoughts turn to the upcoming school year, we want to encourage all parents to begin now in preparing your children for their return to school. Is your family prepared to help your children learn and succeed in school? Studies show children are most successful in school when they have the full support of their parents and guardians. With so much uncertainty of what the school year will look like, it is important – now more than ever – for children to have consistent parental support. I encourage you to talk with your child to

learn their fears when it comes to the possibilities of the upcoming school year. Discuss ways to help them feel safe and keep themselves protected. This will help them become more confident in themselves and as a result, more successful in school.

I hope everyone has had an opportunity to check out our new website. Alongside a new and refreshing look, our website now affords you the convenience of online payments. In order to do so, you must create an online portal account. If you have any questions or need assistance, our staff would be happy to help you through the process.

I would also like to take this time to thank all of you for continued understanding through these difficult times. Our offices are open at limited capacity; however, it can still be tough and even frustrating at times to rely heavily on phone, email and mail communication with time sensitive information and deadlines. On behalf of the entire staff, thank you for your patience and putting your trust in our team as we move forward together.

I believe the staff has done a phenomenal job at handling things during these stressful times. So, in closing, I'd like to thank the entire MHA staff for the work they do every day, and for their willingness to demonstrate the best of public service.

CDC Temporary Halt in Residential Evictions to Prevent the Further Spread of COVID-19

On September 4, 2020, the Centers for Disease Control (CDC) issued a Notice and Order under Section 361of the Public Health Service Act. To prevent the further spread of COVID-19, the Order is a temporary halt in residential evictions. This Order is separate from the now expired eviction moratorium in Section 4024 of the Coronavirus Aid, Relief, and Economic Security Act (CARES Act).

The Order applies to all tenants in the country (including assisted renters) who are subject to eviction for nonpayment of rent and who submit a Declaration as described in the Order (see below). The Order is in effect from September 4, 2020 through

December 31, 2020. THIS NOTICE HAS BEEN EXTENDED UNTIL July 31, 2021.

Under the Order, tenants cannot be evicted for nonpayment of rent, provided the tenant signs the Declaration that is attached to the CDC Order certifying that:

- 1. They have used best efforts to obtain all available government assistance for rent or housing;
- They expect to earn no more than \$99,000 in annual income for Calendar Year 2020 (or no more than \$198,000 if filing a joint tax return), were not required to report any income in 2019 to the U.S. Internal Revenue Service, or received an Economic Impact Payment (stimulus check) pursuant to Section 2201 of the CARES Act;
- 3. They are unable to pay their full rent or make a full housing payment due to substantial loss of household income, loss of compensable hours of work or wages, lay-offs, or extraordinary out-of-pocket medical expenses;
- 4. They are using best efforts to make timely partial payments that are as close to the full payment as their circumstances may permit, taking into account other nondiscretionary expenses;
- 5. If evicted they would likely become homeless, need to move into a homeless shelter, or need to move into a new residence shared by other people who live in close quarters because they have no other available housing options.
- 6. They understand they must still pay rent or make a housing payment, and comply with other obligations that they may have under their tenancy, lease agreement, or similar contract. The understand that fees, penalties, or interest for not paying rent or making a housing payment on time as required by their tenancy, lease agreement, or similar contract may still be charged or collected; and
- 7. They understand that at the end of this temporary halt on evictions on December 31, 2020, their housing provider may require payment in full for all payments not made prior to and during the temporary halt and failure to pay may make them subject to eviction.

The Order does not relieve the tenants' obligation to pay rent and the tenants must continue to comply with terms under the lease. However, tenants qualifying as "Covered Persons" under the Order cannot be evicted for nonpayment of rent in violation of the lease if the CDC eviction protections are invoked (see below). Nothing in the Order precludes the landlords from charging or collecting fees, penalties, or interest as a result of the tenants' inability to pay rent on a timely basis. Evictions unrelated to nonpayment of rent can still take place, e.g., criminal activity. Any state, local, or territorial area with a moratorium on residential evictions that provides the same or greater level of public-health protection can supersede the Order. Nothing in the Order affects the CARES Act waivers or funding a PHA receives or is utilizing.

Under the Order, public housing and section 8 tenants are "Covered Persons" with eviction protection if they complete and provide the required Declaration referenced in the Order to their PHA or landlord. A tenant cannot be required to complete the Declaration. However, without it, tenants will not have the CDC eviction protection. Within the upcoming weeks, PIH will be providing PHAs with a flyer that can be provided to tenants in the near future.

Penalties:

- Tenant Perjury 5 years in jail and/or fine
- Landlords Individual landlords 1 year in jail and/or \$100,000 fine (\$250,000, if death)
- Organizational Landlords \$200,000 (\$500,000 if death)
- Enforced by the US Department of Justice

THE DECLARATION FORM FOR THE CENTERS FOR DISEASE CONTROL AND PREVENTION'S TEMPORARY HALT IN EVICTIONS TO PREVENT FURTHER SPREAD OF COVID-19 IS AVAILABLE AT THE MORRISTOWN HOUSING AUTHORITY OFFICE OR ONLINE AT www.morristownpha.org.



Postpone an Eviction for Nonpayment of Rent

The Centers for Disease Control and Prevention (CDC) issued an Order to prevent the spread of COVID-19. The Order, and extensions to the Order, temporarily suspends evictions for nonpayment of rent from September 4,

2020 through July 31, 2021, to the extent its application is not prohibited by federal court order. Where it

applies, the CDC eviction protections can postpone an eviction for nonpayment of rent BUT PROTECTIONS ARE NOT AUTOMATIC!! To see if you qualify for eviction protections, review the CDC Declaration CALL:

1(800) 569-4287 to

speak to an expert

List of Tenant Charges

Labor	\$20.0
0	
Labor after	
hours/weekends	\$30.00
Refrigerator crisper pan	Cost +
labor Clean	
Range	\$20-\$40
Clean Refrigerator	\$20-
\$40	
Lawn repairs	Cost +
labor	
Trash hauled to dump	\$35-\$75
Store items left in abandoned apartment	minimum
\$200	
Clean lawn and/or Parking bay	\$10-
\$50	
Replace broken window	Cost + labor
Replace window screen	\$20.00
Replace screen wire in frame	\$10.00
Replace light fixture	Cost + labor
Replace appliance	
bulb	\$1.50
Replace fluorescent bulb	\$5.00
Replace LED bulb	\$5.00
Replace cover plates	\$1.50
Replace range hood	Cost + labor
Storm door handle inside/outside	\$12.00
Replace inside door (includes hardware)	Cost + labor
Replace exterior door & hardware (metal)	Cost + labor
Replace storm door grill (aluminum doors)	
Replace storm door grill (steel security doors)	

Replace storm door Plexiglas (aluminum doors)	\$50.00
Replace storm door glass (steel security doors)	Cost + labor
Replace storm door	Cost + labor
Change locks (tenant must be home)	
Replace damaged locks	
Replace interior door locksets	
Replace kitchen cabinets	
Replace thermostat	\$15.00-\$85.00
Remove objects from roof	
Pull commode and remove object	
Remove object from commode	
Replace commode	Cost + labor
Remove wallpaper	
Remove carpet	
Remove linoleum	- 0
Repair holes in wall	-
•	6 to 12 inches \$25.00

above 12 inches - Cost + labor

Pet Deposit	
Pest control (monthly)	No Charge
Returned checks	

LOCK OUTS DURING REGULAR BUSINESS HOURS

Tenants locked out of an apartment, must come by the office and present proper identification in order to receive a duplicate key at a cost of \$4.00 per key. (Mailbox Keys \$2.00 each)

LOCK OUTS AFTER HOURS AND WEEKENDS

Tenants locked out of an apartment after hours or on weekends must present proper identification to the Morristown Housing representative. With proper identification the Housing Authority representative will unlock the apartment. Cost to unlock apartments after hours / weekends is \$40.00, duplicate keys are additional.

NON-COMPLIANCE FOR BED BUG TREATMENT

Charges will be rate MHA's current pest control providers charges

TAMPERING WITH FIRE SAFETY EQUIPMENT

First offense	00
Second offense	00
Third offense Lease Terminatio	on
Any work or materials not listed above, will be charged at a fair and impartial rate. Cost of repairs and breakage will be charged to	to
the resident when there is damage to a unit. Liability will not be incurred for normal wear and tear. See tenant lease for specifics.	
Increases in maintenance charges may occur, without notice, when Morristown Housing Authority's cost increases.	
Revised 7/12/2021	

Effective 8/2/21



Morristown Housing Authority Neighborhood News

The City of Morristown is very excited to be moving to fully automated trash collection for residential solid waste beginning **August 2nd.** The Automated trucks will help keep our neighborhoods and streets neat and clean.

Trash trucks will be collected by trucks with automated arms that will pick up, empty, and return your trash cart to the curb. Your trash collection date will NOT change.

Each cart has been linked to your address by a serial number embedded on your cart.

Residents must follow specific guidelines to ensure their garbage is collected safely and properly.

- All household refuse/garbage items placed in the cart must be bagged and curbside by 7:30 A.M. Holiday makeup is 6:00 A.M.
- The lid of the cart must close completely. If the lid is not closed, the cart will not be emptied.
- No garbage or bags outside the cart will be collected.
- The handle of the can must point towards the house.
- Do not lean anything against the cart or place anything on the lid of the cart as it can't be lifted for dumping.
- Additional carts may be purchased for a fee and are the property of the property owner.
- If you have (2) or more carts, the carts must be placed at **least 4' feet apart within 2' feet of the curb**. In addition, the carts must be at **least 4' feet from poles**, **fire hydrants**, **parked vehicles or any other obstacles**.
- Do not place the following in the cart:
 Hot ashes, solvents, paints, oils or flammable liquids
 Dirt, rocks, concrete, limbs or building materials
 Animals or unbagged feces







Placement of the carts is mandatory. Garbage cannot be collected if these requirements are not followed. If you have questions or need any additional information, please contact the Public Works Department at (423) 585-4658.

All my best,

Sean Gilbert

Executive Director

Au ust 20 1

Sun	Mon		Wed	Thu	Fri	Sat	
31 Carnival @ 2	3 4	5 6	7 Library	1 1stDay of	f School		
10am					Rent Late		
Rent Due		Offices are now open!					
8	9	10	11	12	13	14	
				Youth			
			All Saints Bingo Program				
			Canceled	CLC 3:30			
			Eat Smart CR				
15	16	17	18	19	20	21	
			Eat Smart CR	Youth			
	Food Truck		2:30 pm	Program			
	2:00 CLC						
				CLC 3:30			
			es Community Cares				
22	23	24	25	26	27	28	
			Eat Smart CR	Youth			
			2:30 pm	Program			
				CLC 3:30			
	Community Cares	S Community Cares	Community Cares				
29	30						

Happy Bírthday to Everyone ín August!