

August 2024

Community Newsletter



Dear TVHS community,

It is bittersweet to announce that I have decided to retire as TVHS's Housing Director. This was a very difficult decision and comes only after much thought and discussions with family. I have spent most of my professional career here at TVHS where I have had the great honor of serving this wonderful community.

The past 6 years as Housing Director, and previous 20 years as Section 8 director have been the most challenging, yet personally gratifying of my tenure with the housing authority. However, I have come to recognize that time spent with family is not indefinite and after 31 years with this great organization, I look forward to devoting time to family and friends.

I have had the pleasure of making a lifetime of memories and growing countless friendships over the years here and I would like to thank each and every one of you for being a part of that. While it is difficult to leave so many great friends and colleagues, I am excited about the future – for both me and Tennessee Valley Housing Services. I will end by simply saying thank you for the trust you have placed in me over the years. Serving you has been a great privilege.

With most sincere regards,

Sherrie Samples

Public Notice

Tennessee Valley Housing Services is making changes to the Section 8 Administrative Plan. Changes will be effective October 1, 2024. All residents will be required to accept and sign the terms at their annual recertification.

Pending changes to the Administrative Plan are available for review at the front desk at the Tennessee Valley Housing Services main office and website at www.tvhstn.org. The office is located at 600 Sulphur Springs Road, Morristown, TN.





TRESPASS LIST UPDATES

can be viewed online at TVHSTN.org or at the
Main Office – 600 Sulphur Springs Rd.

Strong Families

STRONG Families NETN offers a comprehensive range of services aimed at empowering families within the community. These services include access to community resources, financial assistance programs, mentoring opportunities, training sessions, and much more. Enrollment in the program is straightforward, and the organization is committed to helping families strengthen their bonds and overcome challenges.

For more information about the program, contact Constance Hansen at 423-586-5115 ext.8026 or visit the Community Resource Center located at 1149 Kennedy Cr.



EAST TENNESSEE STATE UNIVERSITY

JULY 2024

I.M.P.A.C.T. PROGRAM NEWSLETTER

Initializing Meaningful Programs For Parents and Children

WELCOME TO THE I.M.P.A.C.T. PROGRAM!

While you're in our program we'll do our best to equip you for the workplace and help you find employment. Steve can help you build a resume, prepare for interviews, apply for jobs, and make follow-up phone calls. Jeremy will locate resources to help you overcome your barriers to employment as well as provide counseling and referrals for continued care.

**104 Village Drive Suite 8
Greeneville, TN 37745**

Andrea Stewart-Career Specialist PH# 423-930-5171

Email: stewartae@etsu.edu

Dana Wilds-Career Specialist PH# 423-930-5751

Email: wildsd@etsu.edu

Jeremy Shelnett, LPC-MHSP-FFS Counselor PH# 423-930-5802

Email: shelnettj@etsu.edu

Things to Remember!

- If it's your first appointment make sure you bring your Drivers License/State ID & Social Security Card.
- If you have a resume, bring that too!
- If you are coming back for your second appointment make sure to fill out & bring the paperwork that was sent home with you!
- If you are going to miss your appointment, please call & let us know! We'll get you rescheduled ASAP!



For community safety concerns, please contact:

Officer Cobb

Liaison/Crime Prevention

Officer Office Number:

423-587-0376





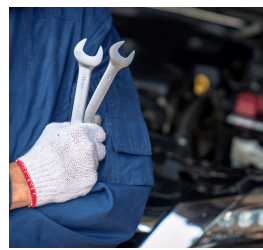
TVHS TRASH TRUCK RUNS every MONDAY

This is a service provided by TVHS to help residents dispose of large items such as televisions, couches, washers & dryers, etc. Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. TVHS will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up. After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week.

Large items for TVHS pick-up should be placed at the curb from Sunday afternoon to no later than 7 a.m. on Monday morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time will result in a maintenance charge to your household.

IF LARGE ITEMS ARE PLACED AT OR NEAR YOUR UNIT AFTER THE DESIGNATED TIMES, YOU WILL BE CHARGED. IF A NEIGHBOR IS PLACING THINGS IN FRONT OF YOUR UNIT, CALL THE OFFICE AND FILL OUT A COMPLAINT FORM TO PREVENT BEING CHARGED.

If a holiday falls on a Monday, the TVHS trash truck will run on Tuesday. Tennessee Valley Housing Services does not furnish or repair the City provided trash cans. If you need a trash can, recycle bin or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.



What is considered an emergency work order?

AFTER HOURS emergency number
423-273-2489

Hearing impaired residents should call
TN Relay Center at 711

- Refrigerator not working
- Outside door lock torn up
- Broken water lines on TVHS property.
- Gas leak at any appliance or meter.
- Fire in any building in the TVHS
- Range (only if entire range doesn't work)
- Commode stopped up and overflowing.
- Smoke alarm (going off, needs repair, loose or hanging)
- An elderly tenant is thought to be hurt or in difficulty.
- Heating system off (only if outside temperature is below 55 degrees F.)
- Give assistance to the Police Department in case of break in or emergency.
- Any electrical problem which causes a power failure or poses a threat to persons or property.
- Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

Pest Control

All TVHS units will receive Pest Control treatments in the months of March & September. These semi - annual treatments will begin on the second Monday of the month and be completed by Friday of the same week. No units will be excluded from the March & September treatment schedule.

Additional Pest Control Services will be on a call-in basis. Call-In treatments will begin on the second Monday of each month and completed by Friday of the same week. Call the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

To schedule additional Pest Control at your unit, contact 423-586-5115 X 8010.



Please remember all TVHS properties are smoke free!



FILTER CHANGES & SMOKE ALARMS

TVHS staff will change filters each month. Filter changing will begin on the second Monday of each month and be completed by Friday of the same week. No personal items may be stored in the mechanical closets. During filter change, smoke alarms will be checked as well as the overall condition of units. Housekeeping and any lease violations will be noted.

— *Insights, Updates & News* —

FROM THE DESK OF THE EXECUTIVE DIRECTOR

— *August* *2024* —



**“Education is
for improving
the lives of
others and for
leaving your
community
and world
better than
you found it.”**

**-Marian
Wright
Edelman**

Dear Friends,

Now that children are going back to school, families are saying goodbye to summer and hello to new school year routines! Students, parents and teachers face new challenges every year, but I hope everyone has a successful beginning to the 2024-2025 school year.

Just as September brings the start of a new season, Housing Director, Sherrie Samples, will be stepping into a new season of life as well. I would be remiss if I did not take the opportunity to compliment Sherrie and her exemplary dedication to TVHS over the past 31 years. She has been an integral part of our community and her contributions will always be valued and remembered. Her dedication and drive are worthy of admiration and set an example for everyone to follow.

While bidding goodbye to an exemplary Housing Director, friend & colleague is not easy, I would like to say to Sherrie on behalf of the Board of Commissioners, staff & residents, “Best Wishes on your retirement and THANK YOU for your 31 years of dedication and service!”

With that being said, as Sherrie transitions into her retirement at the end of August, we will welcome Mrs. Betty Hickman as TVHS’s new Housing Director. Betty has worked alongside Sherrie and currently manages the newly renovated Turner Apartments and our development in White Pine. With her tenure and experience in the affordable housing industry, I cannot think of a better person to step into this role. We hope you all join us in congratulating Mrs. Hickman and welcoming her to this new position with open arms!

In closing, I would like to wish all the kids returning to school, a wonderful school year! If there is anything we can do to support you please feel free to reach out to us.

All my best,

Sean Gilbert

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