

September 2025

Community Newsletter



www.tvhstn.org



Helping Mamas Knoxville: Supporting Families in Need

Helping Mamas, East Tennessee's only registered diaper bank, is dedicated to elevating the well-being and dignity of women and children by providing diapers, period products, and other essential baby supplies. Founded in 2014 by a social worker who saw a critical gap in services, the organization began in a basement and has grown into a 9,000-square-foot facility in West Knoxville.

The mission is simple but life-changing: ensuring parents don't miss work because of diaper shortages, babies don't suffer from severe rashes due to infrequent changes, and young women don't miss school because of a lack of period products. By harnessing the power of community support, Helping Mamas helps families across East Tennessee thrive.

Through a partnership with Helping Mamas Knoxville, our Resident Services team provides diapers, postpartum essentials, and children's items to residents in need. If your family could benefit from these resources, please contact Constance Hansen at 423-586-5115 ext. 8026 or email chansen@tvhstn.org to schedule a time to meet.



TVHS Office Closings

The TVHS Office will be:

- Closed Monday, September 1st for the holiday
- Closed to the public Monday, September 29th – Wednesday, October 1st

Maintenance calls may still be made during normal business hours.

The office will reopen with regular hours on Thursday, October 2nd.





TRESPASS LIST UPDATES

can be viewed online at TVHSTN.org or at the
Main Office – 600 Sulphur Springs Rd.

REMINDER

Please remember that no
wipes of any kind—
including baby wipes,
disinfecting wipes,
makeup wipes, and
"flushable" wipes—should
be flushed down the
toilet. These products do
not break down like toilet
paper and can cause
severe plumbing
blockages, leading to
costly repairs and
potential damage to the
building's plumbing
system.

To help maintain a
smooth and functioning
sewer system, please
dispose of all wipes in
the trash. Your
cooperation is greatly
appreciated in keeping
our community's
plumbing in good
condition.



JOIN US FOR OUR QUARTERLY

EMPOWERING NEIGHBORHOODS TOGETHER

CLASS



September 10th, 2025
2:00 PM



815 Tulip Street,
Morristown, TN 37813



Gift Basket Raffle

We warmly invite you to attend the first meeting of Empowering Neighborhoods Together, a new initiative designed to bring valuable knowledge and resources directly to our community. This is a unique opportunity to connect with professionals, enhance your understanding, and access tools that can empower you to make positive changes in your home and neighborhood.

WHAT YOU'LL LEARN:

- Resources available in the event of an emergency
- Get information on fire prevention
- Discover community events sponsored through local parks & recreation

Hamblen County 911

Presenter – Eric Carpenter / Cindie Samples
sljohnson@hamblen911.org

Morristown Parks & Recreation

Presenter – Jennifer Gentry
jgentry@mymorristown.com

Morristown Fire Department

Presenter – Tim Carpenter
tcarpenter@mymorristown.com



September 10th, 2025 2:00 PM



815 Tulip Street,
Morristown, TN 37813



423-586-5115



For community safety
concerns, please contact:

Officer Cobb

Liaison/Crime Prevention

Officer Office Number:

423-586-5115 ext.8017





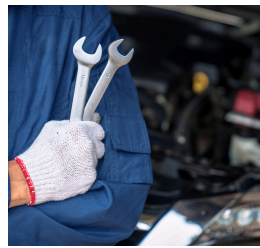
TVHS TRASH TRUCK RUNS every MONDAY

This is a service provided by TVHS to help residents dispose of large items such as televisions, couches, washers & dryers, etc. Lately, small items such as pizza boxes, bags of trash, etc. have been placed at the street. Please be aware that smaller items must be disposed of in the household trash can furnished by the City of Morristown. TVHS will no longer pick-up small items. If small items are placed at the street, you may receive a maintenance charge for pick-up. After the City empties your trash can, please return the trash can to your unit. Do not leave trash cans at the street from week to week.

Large items for TVHS pick-up should be placed at the curb from Sunday afternoon to no later than 7 a.m. on Monday morning. Do not place the large items at the street after 7 a.m. on Mondays. The trash truck will make one pass through each neighborhood and anything placed at the street after this time will result in a maintenance charge to your household.

IF LARGE ITEMS ARE PLACED AT OR NEAR YOUR UNIT AFTER THE DESIGNATED TIMES, YOU WILL BE CHARGED. IF A NEIGHBOR IS PLACING THINGS IN FRONT OF YOUR UNIT, CALL THE OFFICE AND FILL OUT A COMPLAINT FORM TO PREVENT BEING CHARGED.

If a holiday falls on a Monday, the TVHS trash truck will run on Tuesday. Tennessee Valley Housing Services does not furnish or repair the City provided trash cans. If you need a trash can, recycle bin or have one that is in need of repair, please contact: The City of Morristown Public Works Department at 423-585-4658.



What is considered an emergency work order?

AFTER HOURS emergency number
423-273-2489

Hearing impaired residents should call
TN Relay Center at 711

- Refrigerator not working
- Outside door lock torn up
- Broken water lines on TVHS property.
- Gas leak at any appliance or meter.
- Fire in any building in the TVHS
- Range (only if entire range doesn't work)
- Commode stopped up and overflowing.
- Smoke alarm (going off, needs repair, loose or hanging)
- An elderly tenant is thought to be hurt or in difficulty.
- Heating system off (only if outside temperature is below 55 degrees F.)
- Give assistance to the Police Department in case of break in or emergency.
- Any electrical problem which causes a power failure or poses a threat to persons or property.
- Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly

Pest Control

All TVHS units will receive Pest Control treatments in the months of March & September. These semi - annual treatments will begin on the second Monday of the month and be completed by Friday of the same week. No units will be excluded from the March & September treatment schedule.

Additional Pest Control Services will be on a call-in basis. Call-In treatments will begin on the second Monday of each month and completed by Friday of the same week. Call the office by 12:00 p.m. on Thursday to have your unit scheduled for the following week.

To schedule additional Pest Control at your unit, contact 423-586-5115 X 8010.



**Please remember all
TVHS properties are
smoke free!**



FILTER CHANGES & SMOKE ALARMS

TVHS staff will change filters each month. Filter changing will begin on the second Monday of each month and be completed by Friday of the same week. No personal items may be stored in the mechanical closets. During filter change, smoke alarms will be checked as well as the overall condition of units. Housekeeping and any lease violations will be noted.

———— *Insights, Updates & News* ————

FROM THE DESK OF THE
EXECUTIVE DIRECTOR

———— *September* ———— *2025* ————



Dear Friends,

As summer winds down and school gets back in full swing, we know many of you are adjusting to new routines. Whether it's earlier mornings, after-school activities, or a busier household pace, this time of year can bring both excitement and stress.

We want to remind you that our Afterschool Program is here to help support your family through the school year. If your child could use extra help with homework, tutoring, or just a quiet place to focus, we invite you to stop by the Resource Center on Kennedy Circle. Our staff is ready to help connect your child with the resources they need to succeed.

As the weather begins to cool, it's a great time to enjoy some fresh air and spruce up your outdoor spaces. Our maintenance crews work hard to keep common areas clean and safe, but we also depend on residents to help keep porches and yards free of extra items like boxes, toys, or clutter. A tidy home exterior helps create a more pleasant and welcoming neighborhood for everyone.

Don't forget to check the calendar included in this newsletter for upcoming office closures, holidays, and events. We include this each month to help you plan ahead and stay in the loop.

And for our Turner Apartments residents – we'd love to see you at the Hancock County Appreciation Day on Thursday, September 25th from 5–7 PM. We'll set up with a booth, giving away some goodies, and would love the chance to chat and catch up with you. Stop by and say hello!

RAD Update: We also want to keep you informed about our ongoing RAD conversion. Many of you have heard and inquired about the OneFiveNine Apartments deal we've been working diligently to close. While there has been an unexpected delay, please know that our team is continuing to work hard and we anticipate closing by the very end of this year or early next year. At this point, the timing is largely in HUD's hands, but we will do our very best to keep you updated as we learn more. We appreciate your patience and understanding, and we remain committed to moving this forward.

Wishing you a safe and happy Labor Day,

All my best,

Sean Gilbert

Sean Gilbert