

Tennessee Valley Housing Services

Emergency Calls

- 1) Fire in any TVHS building.
- 2) Broken water lines on TVHS property.
- 3) Any water heater where the relief valve pops off or develops a hole in the tank where water runs constantly.
- 4) Any electrical problem which causes a power failure or poses a threat to persons or property.
- 5) Gas leak at any appliance or meter.
- 6) Smoke alarm going off, needs repaired, loose or hanging. Low battery chirps will be addressed the next business day.
- 7) Heating system off (only if outside temperature is below 55 degrees F.)
- 8) Toilet stopped up and overflowing.
- 9) Provide assistance to the Police Department in case of break in or emergency.
- 10) A resident is thought to be hurt or in distress.
- 11) Range, only if the entire range doesn't work (Holidays & Weekends only).
- 12) Main sewer line clogged that causes a back-up into the unit.
- 13) Refrigerator not working.
- 14) Roof leaking.
- 15) Outside door lock torn up, won't secure.

After Hours Maintenance Emergency 423-273-2489